



INDUSTRY
FORUM

Delivering business success through the continuous improvement of the capabilities of people and process

ISO/TS16949 Management System Core Tools

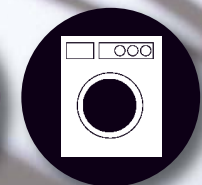
THE NEED:

Managers at all levels: senior, middle and first line supervisors need to understand on a practical basis the core tool techniques necessary to support an effective and efficient internal business management system. Although many of the tools have been developed by the automotive industry to be applied in the new product introduction and manufacturing processes, experience has shown that the tools can be applied effectively across all manufacturing and service industries to help improve business performance.

THE SOLUTION:

The Industry Forum delivered core tool training sessions incorporate a 'learn by doing approach' based on case studies and practical exercises that has been developed for:

- Senior managers who need the skills to develop and support an improvement policy within the organisation
- Middle managers who need to take ownership of system based improvement activities
- First Line supervision who need the tools and techniques to lead teams through improvement programmes





**i N D U S T R Y
f O R U M**

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COURSE OFFERINGS:

Quality:

- 5 Day Core Tools Certification Training (Note: Successful completion of the course Knowledge and Application assessments will result in certification by SMMT International Automotive Task Force (IATF) oversight office one of only five global oversight offices responsible for the management of the IATF scheme)
- 2 Day Core Tools Implementation Training
- 1 Day Advanced Product Quality Planning (APQP) and Control Plan Training
- 1 Day Production Approval Process (PPAP) Training
- 1 Day Failure Modes Effects Analysis (FMEA) Training
- 1 Day Measurement Systems Analysis (MSA) Training
- 1 Day Statistical Process Control (SPC) Training
- 1 Day Problem Solving Training

NEXT STEP:

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