



Delivering business success through the continuous improvement of the capabilities of people and process

# Enhanced Team Leader Training

## THE NEED:

Team Leaders have a pivotal role in manufacturing: they manage the resources of labour, materials, machines and method and have the responsibility for implementing change to achieve higher performance in Quality, Cost and Delivery. The individual skills of the Team Leader have a significant effect on the long term sustainability of continuous process improvements.

## THE SOLUTION:

Those completing the Industry Forum Enhanced Team Leader Training will be able to demonstrate significantly increased sustainability of process improvement practices with new skills locked in and working.



skills



productivity



competitiveness



profitability

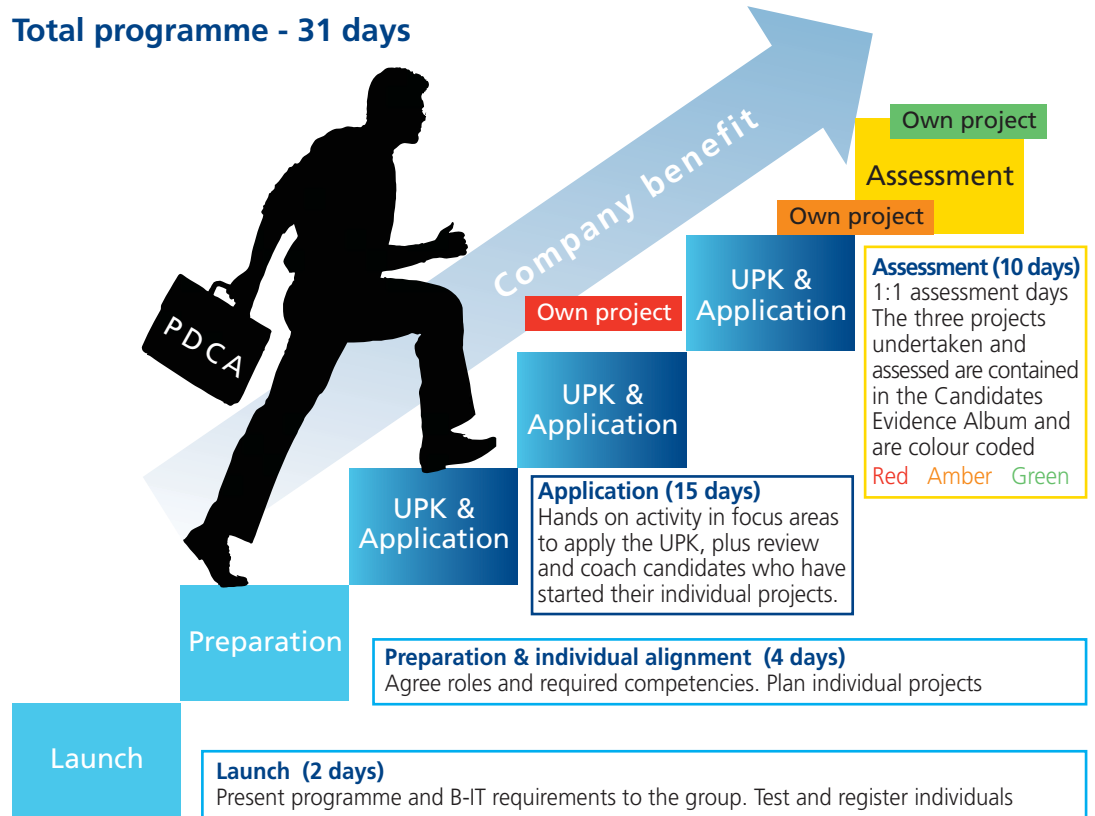


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## THE PRODUCT OVERVIEW:

Enhanced Team Leader Development Programme incorporating the B-IT qualification Level 3.

### Total programme - 31 days



## THE INVESTMENT:

The typical investment for a cohort is £3300 per team leader\* subject to funding.

## THE RETURN ON INVESTMENT:

The Industry Forum Enhanced Team Leader Training programme delivers immediate business benefits:

- Returns a payback within months – within the duration of the programme, typically 4:1 during the life of a project and 2:1 every year thereafter
- Improves current business metrics: Quality, Cost and Delivery
- Changes attitudes/improves motivation
- Builds and strengthens relationships between Team Leaders and their teams
- Improves communication
- Aligned to the Business-Improvement Techniques qualification Level 3
- Embeds structured and sustainable continuous improvement.

## NEXT STEP:

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*\*Reduction in investment subject to skills funding agency subsidy for registration against recognised national qualifications.*