



SMMT
TPM ASSESSMENT



2012 TPM Award Application Outline



Assessment Agency for TPM Award

SMMT

The Society of Motor Manufacturers and Traders Limited

2410 Regents Court, The Crescent, Birmingham Business Park
Birmingham B37 7YE, United Kingdom

TEL: +44 (0) 121 717 6619 FAX: +44 (0) 121 717 6699

www.smmt.co.uk

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2012 TPM Award Application Outline





FOREWORD

Established 1964, with the purpose of encouraging development of the manufacturing industry, factories which displayed remarkable achievement in plant maintenance were presented with PM Excellence Awards, the predecessor of TPM Awards. Since the 1971, the awarding criteria were changed due to advancements in plant maintenance technology, and factories which displayed remarkable achievement in Japan originated Total Productive Maintenance were presented with TPM Awards. In response to further advancements, the definition of TPM was refined in 1989. It now encompassed the entire company from the shop floor to the executive boardroom, creating a true company wide commitment to production excellence. As a result, factories which have achieved company-wide efficiency by adopting company-wide TPM are presented with the award.

From 2007, “Assessment Agencies”, public agencies authorized by JIPM, will carry out the assessment in accordance with the assessment criteria of JIPM. The Assessment Agencies will evaluate TPM Awards applicants on the basis of First Stage Assessment and Second Stage Assessment while the TPM Awards Committee of JIPM will take charge of the final approval of passing. The JIPM “TPM Awards” will be conferred to the approved, successful candidate by JIPM, as has been conventionally done.

SMMT is hereinafter referred to as the Assessment Agency.

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1. Eligibility and Requirements

Plants/factories that have introduced TPM (Total Productive Maintenance - PM with participation by all members) and that have shown significant achievement are eligible to apply. Eligibility for each category is as specified below.

1) Award for TPM Excellence, Category B

- Must have minimum of 2 years or more of achievement activity after the introduction of TPM.
- Must have deployed activity based on 5 pillars of TPM focusing on the production site (individual improvement; autonomous maintenance; planned maintenance; education and development; safety, sanitation and environment control).
- Must have completed Step 4 for autonomous maintenance activity¹.
- Must have completed infrastructure development for TPM activity with both tangible and intangible achievements obtained.

2) Award for TPM Excellence, Category A

- Must have minimum of 3 years or more of achievement activity after the introduction of TPM.
- Must have deployed activity based on 8 pillars of TPM by all staff members of the plants/factories (individual improvement; autonomous maintenance; planned maintenance; initial management; quality maintenance; administrative and supervisory department; education and development; safety, sanitation and environment control).
- Must have completed Step 4 for autonomous maintenance activity¹.
- Must have completed infrastructure development for TPM activity with both tangible and intangible achievements obtained.

3) Award for Excellence in Consistent TPM Commitment

- Must have received the Award for TPM Excellence (Category A or B).
- Must have minimum of 2 years or more of achievement activity after receiving the Award for TPM Excellence.
- Must have deployed activity based on 8 pillars of TPM by all staff members of the plants/factories (individual improvement; autonomous maintenance; planned maintenance; initial management; quality maintenance; administrative and supervisory department; education and development; safety, sanitation and environment control).
- Must have maintained and enhanced the results achieved at the time the Award for TPM Excellence was received and have established measures for their maintenance and continuation.

4) Special Award for TPM Achievement

- Must have received the Award for Excellence in Consistent TPM Commitment.
- Must have minimum of 2 years or more of achievement activity after receiving the Award for Excellence in Consistent TPM Commitment.

¹ Please refer the definition of completion of Step 4 in Autonomous Maintenance on Page 5

Must have deployed activity based on 8 pillars of TPM by all staff members of the plants/factories (individual improvement; autonomous maintenance; planned maintenance; initial management; quality maintenance; administrative and supervisory department; education and development; safety, sanitation and environment control).

- Must have maintained and enhanced the results achieved at the time the Award for Excellence in Consistent TPM Commitment was received, and be engaged in distinctive and revolutionary activities.

NB Award for excellence in Consistent TPM Commitment is required for the applicants who wish to apply for Special Award for TPM Achievement. However, for applicants who were awarded TPM Excellence 1st Category in our previous system, up to and including 2007, this is not required.

5) Advanced Special Award for TPM Achievement

- Must have received the Special Award for TPM Achievement.
- Must have minimum of 2 years or more of deployment activity based on 8 pillars of TPM after receiving the Special Award for TPM Achievement and show significant improvement in results.
- Must be deploying TPM activities after establishing important items and be showing results.

eg: Management (production maintenance, quality maintenance, environment maintenance, cost reduction, etc.), SCM, Development (new products, new facilities, etc.), and other contents are independently determined in line with the business category of the eligible site.

6) Award for World-class TPM Achievement

- Must have minimum of 2 years or more of deployment activity based on 8 pillars of TPM after receiving the Special Award for TPM Achievement or the Advanced Special Award for TPM Achievement.
- Must have deployed distinctive and creative TPM activities, and be showing results.

All of the awards above can be applied for again after being won.

The TPM Awards Committee will screen individual applications for applicants whose business contents differ from those specified herein.

Notes

1. Each Award Category is applicable by plant/factory. (Applications for single department or lines are not eligible).
2. Applicant must have implemented Total Productive Maintenance (TPM) for at least the minimum time periods outlined above.
3. Complete understanding of this application outline.
4. Complete payment of invoice within 30 days of issue.
5. The period between winning an award and applying for the next award category must be two years; however, in certain situations such as temporary shutdown of the applicants' plants, this requirement may be waived.
6. An assessment is defined as 09:00 - 17:00 or as 8 hours, including a one hour lunch. Your time schedule must be formatted to fit this time frame.



2.1 Application Outline (Continued)



7. Assessment Agency will make reservation for air tickets to the nearest main airport to your site. In case any ground transportation, such as railway transportation, to your site is required, applicant must provide all necessary transportation. Concerning the safety, the highest grade such as first class is required for transportation provided.
8. The eligibility of applications from sites which have had a serious accident resulting in pollution, explosions, fires and/or serious injury or which has been/is involved in any social scandal within a year of application will be decided by the TPM Awards Committee.

IMPORTANT

Definition of “Completion of the 4th Step in Autonomous Maintenance (Jishu-Hozen)” in the Application Requirements for 2012

One of TPM’s focus is preventive action. In Autonomous Maintenance (Jishu-Hozen), operators are expected to have the ability to prevent equipment and workplace-related losses. An assessment is carried out to quantitatively evaluate each operator’s results and performance obtained through Autonomous Maintenance activities and verify whether each operator has the ability to prevent losses. The phrase “completion of the 4th step in Autonomous Maintenance” means that each operator has understood the functions and structures of the equipment in their workplaces in order to prevent losses.

Under the application requirements, the 4th step is NOT considered to be complete in any of the following cases.

- A. If the 4th step in Autonomous Maintenance has been completed only for model equipment, model lines, and model workplaces
- B. If the 4th step is determined to have been completed through diagnosis by the Autonomous Maintenance teams (without involvement of managements)
- C. If the percentage of equipment subject to Autonomous Maintenance in the workplace being assessed for which the 4th step has been completed is 76% or less (note that this calculation includes equipment and production lines that existed at the kickoff of TPM but does not include new equipment introduced (or relocated) after the kickoff.)

* In the future, this percentage will be changed to 100% after sufficient notice has been given.

Applicants for 2012 category A or category B are required to have completed at minimum 76% completion of 4th step by the application deadline.

Typical examples of names for the 7 steps of Autonomous Maintenance are as follows:

STEP	Mechanical Equipment case	Process Industry case	Assembly work floor case
1	Initial clean-up (Cleaning and inspection)	Initial clean-up (Cleaning and inspection)	Initial clean-up
2	Countermeasures for the causes of forced deterioration and improving hard-to-access areas	Countermeasures for the causes of forced deterioration and improving hard-to-access areas	Countermeasures for the causes of forced deterioration and improving hard-to-access areas
3	Preparation of tentative “Jishu-Hozen” standards	Preparation of tentative cleaning and inspection standards	Preparation of tentative “5S” standards
4	General inspection	Equipment general inspection	General inspection



5	Autonomous inspection	Process general inspection	Autonomous inspection
6	Standardization	Systematization of “Jishu-Hozen” (Orderliness and Tidiness)	Standardization
7	All-out autonomous management	All-out autonomous management	All-out autonomous management

“Jishu-Hozen”: Autonomous Maintenance

“5S”: “Seiri” (orderliness, sorting), “Seiton” (neatness & tidiness, stabilize), “Seiso” (cleaning), “Seiketsu” (cleanliness), and “Shitsuke” (self-discipline, good manners)

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2. How to Apply

1. Fill in and submit the application form (refer to sample in Section 4 – Application Form) to the office of the Assessment Agency by January 31 (Tuesday), 2012. The application should be made by the plant/factory.
2. In addition, the profile of the plant/factory and the achievement sheet must be attached to the application form (please refer to Section 4 – Company Profile).

3. Withdrawal

The applicant may withdraw the application at anytime by submitting a withdraw form by electronic mail. The withdrawal fee applicable will depend on the progress of the process at the time that the completed withdrawal form is received by the Assessment Agency. See section 5.6 for details of the fees that would apply.

Please refer to Section 7.9 for the Withdrawal Form.

Please contact Assessment Agency for further information.

4. Assessment Costs

- An invoice for payment will be sent from the office of the Assessment Agency.
- All invoices are payable within 30 days of invoice date.
- For details of the Assessment costs please refer to Section 5, Page 27.

5. Application Mailing Address

Assessment Agency:

TPM Assessment

SMT The Society of Motor Manufacturers and Traders Limited

2410 Regents Court, The Crescent, Birmingham Business Park

Birmingham B37 7YE,

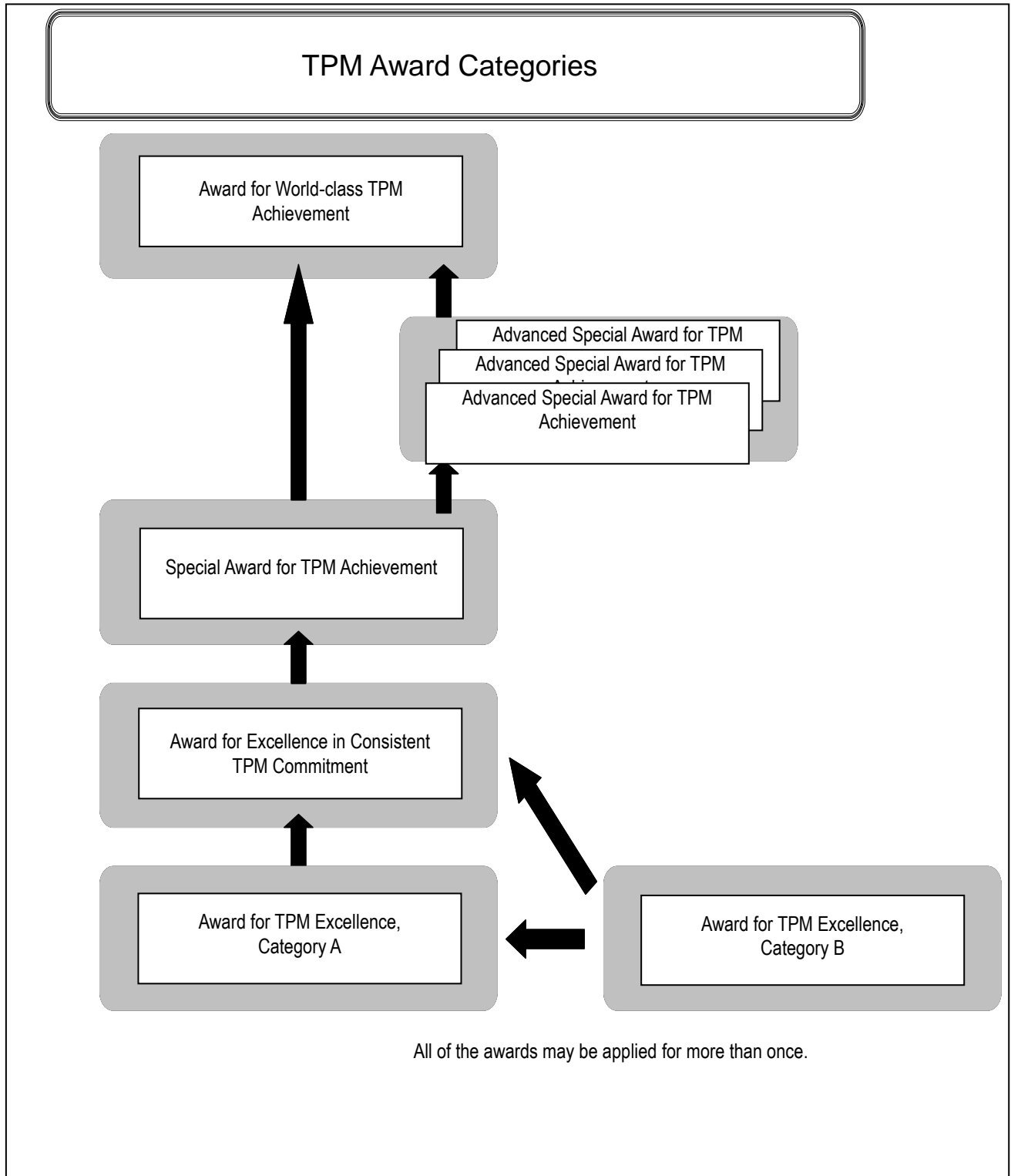
United Kingdom

TEL: +44 (0) 121 717 6619 FAX: +44 (0) 121 717 6699

TPM Contact: Tomomi Austin-Bailey (Mrs)

E-mail: TPMAssessment@smt.co.uk

Telephone: +44 (0)121 717 6619



1. Main Assessment Principles

- (1) Assessment consists of first and second stages.
- (2) Assessment will be performed by the Award for TPM Excellence Assessment Committee in line with the assessment criteria and checklist items.
- (3) All assessment will be performed at the applicant plant/factory.
- (4) As a rule, the number of assessors visiting the applicant location is as follows:
Note: the number of assessors is subject to change depending on the scale of the plant/factory and the content of the assessment.
 - i) Award for TPM Excellence Category A and Category B, Award for Excellence in Consistent TPM Commitment, Special Award for TPM Achievement, Advanced Special Award for TPM Achievement: 2 to 3 assessors
 - ii) Award for World-class TPM Achievement: 3 to 4 assessors
- (5) Other than the above-mentioned assessors, an assistant assessor may be present during the assessment.
- (6) As a rule, Category B, A, Consistent, Special Award, the assessment will be performed in 1 day. However, this is subject to change depending on the scale of the plant/factory and the content of the assessment.
- (7) Advanced Special and World Class Award, the duration of the assessment will be decided after the submission of the application.

2. First-stage Assessment (Period: May – July 2012)

- (1) Using the Assessment Criteria and Checklist for each award (refer to page14), screening will be performed for the status of TPM activities, their tangible and intangible results, and the level of understanding exhibited by supervisors, promotional staff in charge, and promotional staff members. Assessors will determine whether the applicant is eligible to move on to the next stage.
- (2) Site being assessed must satisfy the items contained in the “Assessment Criteria” (please refer to Section 3).
- (3) The assessment of tangible and intangible achievements will cover the performance following comment of TPM activities.
- (4) The results of the assessment will be announced by the lead assessor on the day of assessment.
- (5) In the event that the applicant does not pass the first-stage assessment, the applicant may reapply in following years.

Required Documents

- TPM Activity Reports (4 copies and 3 CDs) **by 16 March 2012**
- Assessment Agenda, Assessment Schedule Form and Local Travel Information Form **By 30 days prior to 1st Stage assessment date.**
- Meeting Minutes of First Stage Assessment **Within 30 days after the 1st Stage Assessment date.**

3. Second-stage Assessment (Period: October - December 2012)

- (1) Plants/Factories that have successfully passed the first-stage assessment will continue to the second stage.
- (2) Using the assessment checklist for each award, screening will be performed for progress in the status of TPM activities following the first-stage assessment.
- (3) Assessment results will be determined at JIPM TPM Awards Committee Meeting that will be held during **January, 2013**.
- (4) In the event that the applicant does not pass the second-stage assessment, the assessment result from the first-stage assessment will be annulled.

Required Documents

- TPM Activity Reports (4 copies and 3 CDs)
By 40 days prior to 2nd Stage assessment date.
- “KAIZEN” Improvement Report
By 40 days prior to 2nd Stage assessment date.
- Assessment Agenda, Assessment Schedule Form and Local Travel Information Form
By 40 days prior to 2nd Stage assessment date.
- The Minutes of Second Stage Assessment
Within 30 days after 2nd Stage assessment date.

Note: *Companies applying for World Class Award are required to submit 5 copies and 5 CDs of TPM Activity Reports for each assessment.*

Updated information from the First Stage assessment should be easily recognized by the assessor such as highlighting the section with the updated information. Sections with new improvement cases also should be highlighted to be found easily. (Information in the CD format should be protected as a security measure).

4. Passing Score

Using the assessment criteria and checklist, the following minimum scores are required to pass the Second Stage assessment. (**Note:** *Applicants’ scores are confidential and will not be disclosed to the applicants themselves*)

- 1) Award for TPM Excellence, Category B
The applicant must score a minimum of 70 points on 100-point Checklist C.
- 2) Award for TPM Excellence, Category A
The applicant must score a minimum of 70 points on 100-point Checklist C.
- 3) Award for Excellence in Consistent TPM Commitment
The applicant must score a minimum of 80 points on 100-point Checklist C.
- 4) Special Award for TPM Achievement
The applicant must score a minimum of 70 points on 100-point Checklist B.
- 5) Advanced Special Award for TPM Achievement
The applicant must score a minimum of 80 points on 100-point Checklist A.
- 6) Award for World-class TPM Achievement
The applicant must score a minimum of 80 points on 100-point Checklist S.

5. In the Case of Social Scandal or Serious Accident

- (1) In the event that a TPM Award applicant has a past record of social scandal or serious accident causing pollution, casualty, or death 1 year prior to the TPM Award application, the TPM Awards Committee will determine whether the application will be accepted.
- (2) In the event that a TPM Award applicant has a social scandal or serious accident causing pollution, casualty, or death before passing the assessment by the TPM Awards Committee Meeting, the TPM Awards Committee will discuss the matter and may cancel assessment.
- (3) In the event that a TPM Award applicant has a social scandal or serious accident causing pollution, casualty, or death during the year after passing the assessment by the TPM Awards Committee Meeting, the TPM Awards Committee will discuss the matter and may revoke the Award given.
- (4) A report should be submitted to the Assessment Agency at the time an application is submitted if (1) above applies, or upon the occurrence of the scandal or accident if (2) or (3) above applies. Please include the following information in the report:
 - ① Name of company/plant/factory
 - ② Location
 - ③ Date of occurrence
 - ④ Location of occurrence
 - ⑤ Status (including casualty)
 - ⑥ Copies of any articles if published in the media such as newspapers
 - ⑦ Causal analysis
 - ⑧ Measures taken to prevent recurrence, etc.
- (5) In the event that the application has been withdrawn or revoked due to social scandal or serious accident, achievements for the relevant year will be annulled (passing of application screening, etc.). If a decision has been made to withdraw or repeal the award after the awards ceremony, the award plaque must be returned immediately.

6. Withdrawal and Refund Policy

The applicant may withdraw the application at anytime by submitting a withdraw form by electronic mail. The withdrawal fee applicable will depend on the progress of the process at the time that the completed withdrawal form is received by the Assessment Agency. See section 5.6 for details of the fees that would apply.

Please refer to Section 7.9 for the Withdrawal Form.

Please contact Assessment Agency for further information.



2.4 Notification of the Assessment Result



1. Notification of the Assessment Result

The assessment result will be finalised **during January 2013**, and all applicants will be advised of the result.

The TPM Awards Committee will take charge of the final approval of passing.

The results of the TPM Awards will be announced by e-mail from the Assessment Agency to the contact person within the applicant company as stated on the application form.

The Awards winners will then be listed on the assessment agency and JIPM Web-Site.



2.5 Key Points



1. Confidentiality Agreement

A confidentiality contract (Non-Disclosure Agreement – refer to section 7.1) will be entered into between the applicant plant/factory and Assessment Agency concerning the intellectual properties of the applicant provided through the assessment processes.

2. Assessment Fee

For table of Assessment Fees see Section 5. All invoices will be issued in GB Pounds Sterling and all payments should be in GBP also.

3. Assessment Fees, Travel Costs and Taxes

- The assessment fee **does not** include the travel costs of the assessor(s) where travel arrangements are made by the Assessment Agency. These will be invoiced to applicant company as a separate invoice once travel arrangements are finalized.
- The assessment fee does not include any tax levied by the applicant's country. The applicant company must ensure the Assessment Agency receives payment amounting to the full face value of the invoiced amount.
- Where withholding tax may apply due to specific circumstances in certain countries, the Assessment Agency must be made aware of this and the applicant must provide all necessary support to enable the Assessment Agency to recover amounts from the tax authorities on a timely basis.

4. Withdrawal Notification

The applicant may withdraw the application at anytime by submitting a Withdraw Form by electronic mail. The withdrawal fee applicable will depend on the progress of the process at the time that the completed Withdrawal Form is received by the Assessment Agency. See section 5.6 for details of the fees that would apply.

Please refer to Section 7.9 for the Withdrawal Form.

5. Handling of Activity Reports and Requirement for their Return

The Assessment Agency will receive activity reports, CD-ROM, minutes, and Kaizen improvement plans from the applicant, which will be sent to JIPM. The Assessment Agency will maintain the activity reports, CD-ROM, minutes, and improvement plans or proceed with the sending of these to JIPM, thereafter keeping track of the location of the documents. (JIPM will compulsorily store all of the activity reports and CD-ROM of the awarded applicants as confidential data that **will not** be disclosed publicly.)

6. Assessors and Assistant Assessors

Since 2007 JIPM has commenced a programme to develop new Assessors on an international (non-Japanese) basis. During 2009 the first non-Japanese TPM Award Assessors were appointed. Others are progressing towards becoming Assessors and are categorized as Assistant Assessors. The Assistant Assessor will make comments to the Assessors but will not be involved in the scoring process during the Assessment Day.

7. Trainee (Observers) and Secretariat from Assessment Agency

There may be cases in which a trainee (observer) or a member of the secretariat will attend the assessment. This will be with the permission of the applicant company.

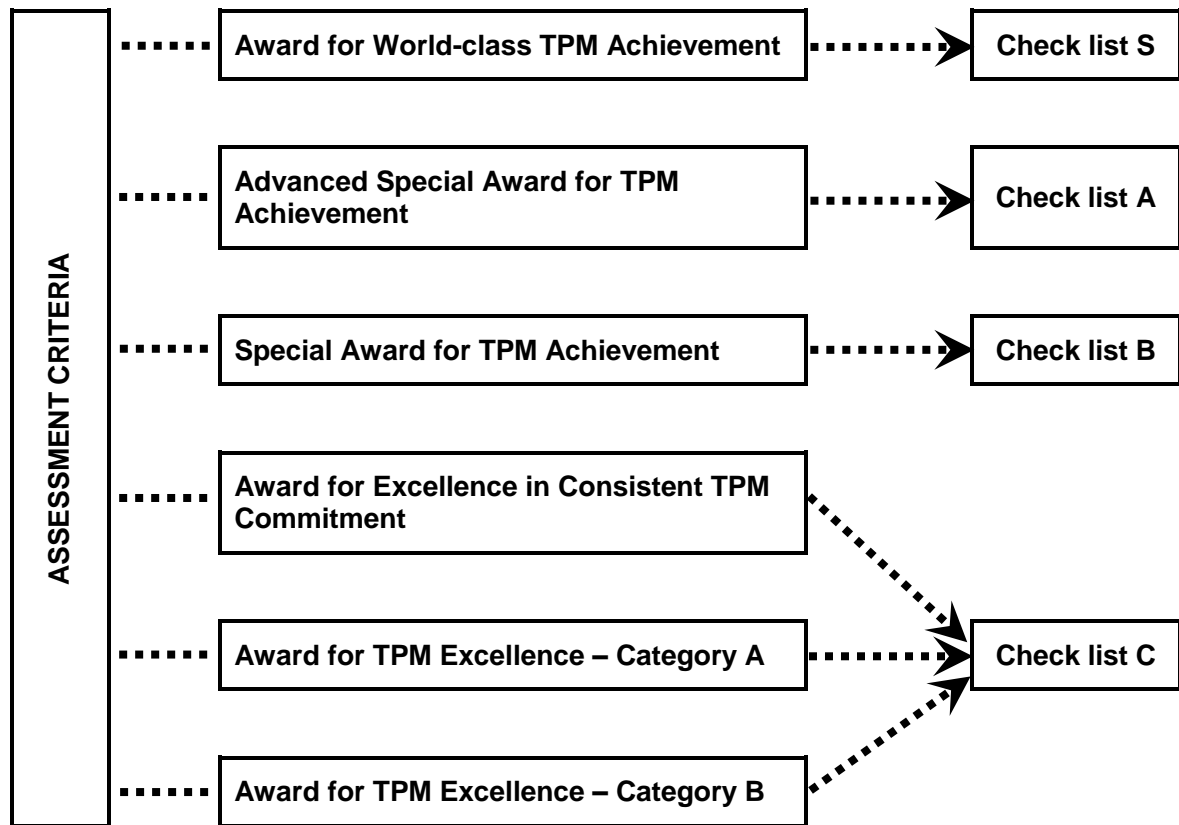


8. The Assessment Days

Great care must be taken to ensure the Assessment Day runs efficiently. Presentations in the main meeting room and shop floor demonstrations should be trialed beforehand to ensure there is adequate time available in a standard working day. Allowance must be made for breaks and transferring from one place to the next. Further details can be found in Section 6 – Preparing for the Assessment.

9. Awards Ceremony

Winners will be presented with a plaque at the **"TPM Awards Ceremony" to be held some time during March of 2013.** (The exact details to be announced in the future)





Assessment Criteria For all Categories of TPM Award



For further information on the establishment and operation of Assessment Criteria of TPM Awards click here



Assessment Criteria	Explanations	
Basic conditions as business manager	The basic conditions are to fulfil the social responsibility to be exercised by an enterprise, and achieve labour and equipment safety.	
Prerequisites for implementation	Formulation of policy and target	A target contributing to management is established in line with the concepts that TPM policy is consistent with the basic corporate policy, TPM is clearly positioned in the strategy as an enterprise or working site, and "TPM is a job."
	Formulation of master plan	The master plan showing the basic promotion plan of TPM in chronological order is created in order to fulfil the initial purpose, and is used as a criterion for all activities and as a fundamental when making a plan to promote each pillar at the working site.
	Establishment of promotion system by top management	The chief executive for TPM promotion is the business manager who exercises leadership based on his/her own intentions. The organization for TPM promotion based on the premise above is established and functions.
	Manager and technical staff-led type formation of overlapping small groups	A manager and technical staff-led type of working organization consisting of overlapping small groups is formed in establishing the promotion system. The role and responsibility of each level of overlapping small-group organizations are clarified.
	Creation of opportunity for all members to participate	All members participate in TPM activities across all departments and levels, in order to clarify the presence and accomplishment of each member through participation by each member in the activities based on the idea that "TPM is a job."
	Introduction of step-by-step implementation system	The steady progress management of activities is carried out through step-by-step implementation which clearly shows what to do at the present stage, what to do at the next stage and the final picture, in order to definitely implement what to do and clarify the guidance points in the process of activities.
	Implementation of step-by-step examination	Appropriate consultation is carried out in the system where a group in a position of leadership evaluates the appropriateness of going on to the next step when implementing activities through step-by-step implementation, and where top management at the working site also evaluates it.
	Ensuring of top management diagnosis function	The business manager confirms at a certain time the status of accomplishment as stated in the TPM policy and implemented as planned by the manager to produce results, and also confirms the need to change the future policy, plan, system, etc.
	Establishment of pillars of TPM implementation	Basic pillars toward activities are established from the viewpoints of a double-wheel system concerning equipment management by a field operator and specialized maintenance so as to avoid problems in production equipment, prevent the occurrence of problems by upstream control, and develop human resources. Based on the above, pillars for activities according to the needs as a working site are clarified.
	Clarification of loss	TPM aims to contribute to business by thoroughly eliminating "losses" including chronic loss. Therefore, the existence and definitions of loss and structure are clarified, and the level of contribution to business by eliminating such losses is clarified.
	Utilization of methods and techniques to solve problems/issues	In order to produce results toward solving problems including chronic loss, such approaches as applicable analyses and improvement, and their methodologies are clarified and activities logically implemented.
	Utilization of tools for circle activation	"TPM activities board," "one-point lessons" and "circle meetings" are utilized as effective tools for circle activation.
	Establishment of system for developing human resources	A system for training is established in order to secure personnel having capabilities corresponding to the work, and education and training based on that system are carried out. Special programs are systematized and implemented for workers directly engaged in equipment management, in order to secure professional engineer capabilities and develop human resources having new capabilities.



Checklist C – Page 1 of 2

Award for TPM Excellence - Category B
Award for TPM Excellence - Category A
Award for Excellence in Consistent TPM Commitment



Categories		Check Points
1	TPM Policies and Objectives	TPM policies are planned in relation between company policies and plant/factory policy.
		The relation between TPM target values and management target results are clear.
		The master plan is in an appropriate order as an action plan to achieve TPM.
		TPM policies and objectives are checked using methods such as benchmarking that all sections of PQCDSE are displayed corresponding to 8 pillars.
		TPM policies and objectives have been set forth and observed by all the departments and sections.
		The achievement status of TPM policies and objectives is available in a time line using objective data.
		Overlapping small groups, the TPM promotion committee, and other special committees are organized in a way that leads to TPM activities.
		TPM promotion units help facilitate TPM activities within departments/sections.
		Small groups on the front line have been vitalized.
		The achievement status of TPM objectives is confirmed and necessary actions are taken for unachieved indexes.
2	Individual Improvement	Individual improvement issues and themes are set up in relation to TPM policies and objectives.
		Objectives are set forth for each subject of individual improvement, and contributions are being made clear by performance indexes.
		Terms and definitions are being made clear on production department losses and their elimination is being dealt with.
		A system is set up to analyze and understand the relationship between loss and cost using the loss map and loss tree methods.
		Improvement activities are being actively carried out, and contribution to the achievement index is clearly understood.
		A system to prevent recurrence of problems such as defects, breakdown, and short mechanical stalling is standardized.
		A system to apply cases of individual improvement horizontally is established.
		There are many cases of zero occurrences of defects, breakdown, and short mechanical stalling.
		Many necessary improvement measures, such as the QC method, Nazeze analysis, and PM analysis, are used effectively and the custom of thinking with rationales and principles is being established.
		The results of improvement are being announced qualitatively and in terms of PQCDSE, and future issues and goals are clearly set.
3	Autonomous Maintenance	Autonomous maintenance achievement goals are set up using a step-by-step method.
		Achievement goals are appropriately assessed at each step by managers for progress and completion.
		Workplace/on-site visual boards, which show the status of activities, goals, accomplishments, and issues to be resolved, are in place.
		Actions are being taken to remove dirt, stains, scattered raw materials, oil leakage, etc. and to eliminate their cause.
		Cleaning, lubrication, bolt tightening, and inspections are performed perfectly and without fail, and thorough measures are taken for difficult-to-handle areas.
		Excellent storage procedures are in effect for tools and jigs, and cleaning is carried out routinely.
		Improvement proposals are made and implemented.
		A system to upgrade the skills of all employees is established with a skill evaluation chart, one-point lessons, and maintenance skill training, and is showing results.
		One-point lessons are available as training texts and are being used.
		Employee morale surveys and skill maps are used to confirm that all employees are working on workplace improvement with a sense of accomplishment.
4	Planned Maintenance	Goals for Planned Maintenance are set up in line with TPM policies.
		Duties for autonomous maintenance and planned maintenance are clearly defined and a mutual cooperative structure is established.
		Appropriate equipment diagnosis technologies are being put to use for predictive maintenance and deterioration checks, and TBM (time-based maintenance) and CBM (condition-based maintenance) are selectively used.
		Maintenance standards are in order and an appropriate maintenance calendar is created.
		Sudden breakdown has significantly decreased with thorough failure analysis and enhanced improvement maintenance; a system is set up for MP design information to accumulate and utilize the data.
		A system is set up and is being upgraded for professional maintenance skills such as repair skills, inspection skills, lubrication control skills, and failure analysis skills, for which a sufficient technical level has been reached.
		Spare parts, molds jigs, fixtures, measuring equipment, drawings, etc. are all stored as data.
		Maintenance information on the status of equipment deterioration, failure, equipment shutdown, maintenance man-hours, etc. is stored and utilized.
		Maintenance technology training is provided, and maintenance men are obtaining certification as equipment maintenance engineers.
		Maintenance costs are being adequately budgeted and controlled, and the maintenance cost ratio is monitored.
5	Quality Maintenance	Goals for quality maintenance are set up in line with TPM policies.
		Data are being accumulated for defect outflow and defect process, causes are being analyzed, and improvement goals are being set up.
		A system is structured to set up requirements for equipment that will not turn out defects, and maintenance control is performed appropriately.
		For quality defects, measures are taken to prevent recurrence from the aspect of 4M.
		Various analytical methods such as Pareto analysis, QM matrix, and PM analysis are effectively used at the appropriate stages.
		Based on fundamentals and principles, quality defects are being analyzed for cause.
		Measures aiming for zero occurrences of quality defects are showing results.
		A measure is set up to effectively and thoroughly applies the brakes on defect recurrence.
		A system is established to set up a quality maintenance system with figure 8 deployment.
		In order to reduce the defect rate caused by equipment, necessary training and research are moving forward.



Checklist C – Page 2 of 2

Award for TPM Excellence - Category B
Award for TPM Excellence - Category A
Award for Excellence in Consistent TPM Commitment



Categories		Check Points
6	Product and Equipment Development and Control	Goals for development and control of plants and products are set up in line with TPM policies.
		Items of development and control of plants and products and their standards are clear and the progress is monitored.
		In product and plant development management, a system that extracts the origin of problems in design review and debugging is fully functioning.
		The structure generating loss for product development management is clear and improvement measures are put in place.
		The MP design approach and the implementation of equipment, molds, jigs, and fixtures are both systemized.
		An information feedback system for MP design is in place.
		Economic comparison and risk analysis of plant investment plans are carried out appropriately for the cash flow base.
		A design method based on assessment standards for ease of production is introduced.
		Initial phase control is being exercised on new products and equipment, and there is a positive case.
		There is a case in which development of new technology and processing has led to the development of new products and equipments.
7	Training and Development	Goals for training programs are qualitatively set up.
		Important themes for the training programs are interlinked with the future plans of the company.
		A systematic training program for each job and rank is established with employees having a full understanding of the required knowledge and skills for each job and rank.
		A training curriculum and lecturers are available based on the training system, and appropriate training is provided.
		Effective training programs are set up for managers, staff members, operators, and maintenance workers.
		A place for maintenance skill training is provided and utilized for professional maintenance training and operator training, making it possible to carry on the skills.
		OJT training programs are fully functioning leading to the upgrading of skills for all staff members and progress in multi-skilled worker training.
		Staff members are actively working to obtain certification as autonomous maintenance engineers and equipment maintenance engineers.
		Employee satisfaction and the status of motivation are quantitatively analyzed and measures are in place for their enhancement.
		Results from the human resources program are being fed back to TPM activity, and achievement is understood.
8	Administrative and Supervisory Departments	Goals for administrative and supervisory departments are set up in line with TPM policies.
		By supporting the efficacy of production activity and improvement of supplier activity, the product inventory and goods in process have been reduced.
		Losses by the administrative and supervisory departments are accurately measured.
		Significant reduction in man-hours has led to a reduction in overtime and work on holidays, which has reduced fixed administrative costs.
		A multi-disciplinary and multi-skill approach has moved forward, and man-hours for different departments are becoming equal.
		Morale is being enhanced in the administrative and supervisory departments.
		The office supply inventory is kept at a minimum and the office environment is improved.
		An information system is being structured and a system is set up for quick and accurate information transmission.
		Each department is dealing with reducing costs incurred from operations and overall cost reduction is improving.
		A system to carry over the skills required for sustainable operation maintenance is in place.
9	Safety, Sanitation and Environmental Control	Safety, sanitation, and environment control policies are well defined, improvement targets are set for reduction in waste and emissions, etc.
		Past cases of labour accidents and plant disasters have been scientifically analyzed, and action has been taken to prevent recurrence.
		The Industrial Safety and Health Law is being complied with and the work environment (noise, vibration, dust, light, etc.) meets the legal standards.
		A risk analysis hazard map of the entire plant has been created, and the safety inspection manual is in order and is being audited.
		Safety awareness improvement activities take place regularly with near accident, KY and other measures.
		An emergency manual is in place, protective equipment and lifesaving equipment are ready to use, and emergency drills are being executed.
		Safety devices such as safety covers, safety nets, safety signage, and foolproof disaster prevention measures are appropriately prepared.
		Safety assessment is enforced before introducing new equipment and/or process.
		Results from improvement activities have led to energy and resource conservation.
		Environmental measures such as risk management and waste management are being considered, moving forward targeting zero emissions and reduced environmental load.
10	Effects and Evaluation of TPM	The level of achievement for the TPM goal is being assessed, and cause analysis is being carried out for its achievement or non-achievement.
		Objectives are being met in terms of overall equipment effectiveness, sporadic breakdowns, minor stoppages, and defective product indexes.
		Prominent results have been obtained in reducing process defects and customer complaints.
		The product inventory and works in process have been drastically reduced in comparison to before TPM introduction.
		A record of zero accidents and zero pollution is continuing.
		Product cost is reduced, and cash flow is improved.
		Achievement is seen that contributes to the operation profit improvement.
		TPM cost/benefit analysis is in order.
		High worker morale and a stimulating working environment are in place as an intangible benefit of TPM activities.
		Problems that remain unsolved in connection with TPM activities are being clearly recognized and concrete action plans are being envisioned.



Checklist B – Page 1 of 2

Special Award for TPM Achievement



Categories		Check Points
1	TPM Policies and Objectives	As premises for the fulfillment of corporate social responsibility (CSR), the corporate vision is clearly defined for business growth in the 21 st century.
		TPM policies are planned in relation between company policies and plant/factory policy.
		TPM policies and objectives are checked using methods such as benchmarking that all sections of PQCDMSME are displayed corresponding to 8 pillars.
		A TPM target value is established in line with management results, and a system is set up to quantitatively evaluate the progress of activities.
		The achievement status of TPM policies and objectives is available in a time line using objective data.
		The achievement status of TPM objectives is confirmed and necessary actions are taken for unachieved indexes.
		Distinctive and innovative TPM activities are exercised fusing the market needs and seeds of the company.
2	Individual Improvement	Each loss from equipment, procedure, operation, unit requirement, and management are being exposed along with the flow of materials and information, and improvement issues are prioritized according to the level of importance.
		Thinking and procedures for zero-loss are thoroughly implemented.
		Human-machine systems are completed in line with management objectives.
		Efforts are made to set up easy-to-operate equipment.
		There are many improvement cases that directly connect to management.
		Individual improvement issues and themes are set up in relation to TPM policies and objectives.
		A system is set up to analyze and understand the relationship between loss and cost using the loss map and loss tree methods, and achievement is seen.
		A system to prevent recurrence of problems such as defects, breakdown, and short mechanical stalling is standardized aiming for zero occurrences.
		A system to apply cases of individual improvement horizontally is established and results are being achieved.
The results of improvement are announced qualitatively and in terms of PQCDMSME, and future issues and goals are clearly set.		
3	Autonomous Maintenance	Autonomous maintenance is established and the improvement structure is moving forward.
		Small-group activities have been revitalized and specified achievements are gained.
		Kaizen proposals are made actively and the contents are at a high level.
		Continued level improvement training is provided for maintenance skills.
		The achievement target for autonomous maintenance is shown in steps, and there is a system established to diagnose the progress and completion showing results.
		Actions are being taken to remove dirt, stains, scattered raw materials, and oil leakage, etc. and to eliminate their cause.
		Cleaning, lubrication, bolt tightening, and inspections are performed perfectly and without fail, and thorough measures are taken for difficult-to-handle areas.
		A system to upgrade the skills of all employees is established with a skill evaluation chart, one-point lessons, and maintenance skill training, showing results.
4	Planned Maintenance	Computerized systems are being successfully used for the purpose of spare parts control, maintenance cost control, maintenance information, etc., showing results.
		The concept of optimal maintenance cost is being effectively applied.
		Equipment diagnostic techniques are steadily being applied and are showing results.
		Equipment is set up for easy autonomous maintenance.
		A number of cases are available that demonstrate excellent results of corrective maintenance.
		Goals for planned maintenance are set up in line with TPM policies and their progress is being monitored.
		Duties for autonomous maintenance and planned maintenance are clearly defined and a cooperative structure among operators and professional maintenance men is established, showing results.
		Sudden breakdown is significantly decreased with thorough failure analysis and enhanced maintenance; a system is set up for MP design information to accumulate and utilize the data showing results.
		A system is set up and is being upgraded for professional maintenance skills such as repair skills, inspection skills, lubrication control skills, and failure analysis skills.
A system is set up and is being upgraded ensuring the accumulation of maintenance information such as the status of equipment deterioration, failure, equipment shutdown, maintenance man-hours, etc.		
5	Quality Maintenance	The 4M requirement for quality assurance is clearly defined and duty segregation for each pillar and collaborative issues are noted.
		Details of manufacturing procedures are traceable.
		A system is structured to realize a facility that will not send out defects.
		A system is structured to set up and manage operations and work requirements that will not send out defects.
		A production line with zero defects is available.
		Quality maintenance goals are established in line with TPM policies and progress is monitored.
		Based on fundamentals and principles, quality defects are being analyzed for their cause.
		A measure is set up to effectively and thoroughly applies the brakes on defect recurrence.
		A system is established to set up a quality maintenance system with figure 8 deployment.
		In order to reduce the defect rate caused by equipment, necessary training and research are moving forward.



Checklist B – Page 2 of 2

Special Award for TPM Achievement



Categories	Check Points	
6	Product and Equipment Development and Control	Systems are in effect for the development and control of plants and products; results have been achieved.
		Systems are in effect for economic comparison and risk analysis of plant investment alternatives.
		Systems are in effect for MP design and MP information feedback.
		A number of cases are available for easy-to-make products and easy-to-use equipment.
		Plants and products have been developed that achieve high-level customer satisfaction.
		Management items and standards are clearly defined for product and plant development management, goals are set in line with TPM policies, and progress is being monitored.
		In product and plant development management, a system that extracts the origin of problems with design review and debugging is fully functioning.
		The MP design approach and implementation in equipment, molds, jigs, and fixtures are all systemized and an information feedback system for MP design is in place.
		Initial phase control is being exercised on new products and equipment, and it is producing a positive result.
		A system that connects the development of new technology and processing to the development of new products and equipments is in place and specific cases are available.
7	Training and Development	The training environment, curriculum, and tools are in order for the improvement of knowledge, skills, and techniques.
		Internal TPM instructors have been trained and appointed.
		All company staff members eligible for certified maintenance specialist have taken the examination, with a high passing rate.
		The criteria for training assessment are in good order and are proving conducive to operator vitalization.
		A challenging training program is in good order providing a comfortable workplace.
		Goals for training programs are qualitatively set up and important themes for the training programs are interlinked with the future plans of the company.
		A systematic training program for each job and rank is established with employees having a full understanding of the required knowledge and skills for each job and rank, showing results.
		A place for maintenance skill training is provided and utilized for professional maintenance training and operator training, increasing the ability to carry on skills.
		OJT training programs are fully functioning and lead to the upgrading of skills for all staff members, improving multi-skilled worker training.
		Results from the human resources program are being feed back to the TPM activities and system to verify that achievement is moving forward.
8	Administrative and Supervisory Departments	People-friendly, pleasant offices are in place.
		Actions are being taken to provide shorter work hours and care of senior workers.
		Effective support is being rendered to production departments to improve operation efficiency.
		Cost control is in effect for each product.
		Work improvement is being aggressively pursued, and concrete results are being obtained.
		Improvement goals for administrative and supervisory departments are in place in line with TPM policies and progress is being monitored.
		By supporting the efficacy of production activity and improvement of supplier activity, the product inventory and goods in process have been reduced.
		Losses by the administrative and supervisory departments are accurately measured, significant reduction in operation man-hours is achieved, and indirect fixed costs are reduced.
		Information is being transmitted quickly and accurately, and information needed is available on demand.
		A system to carry over the skills required for sustainable operation maintenance is in place.
9	Safety, Sanitation, and Environmental Control	Company policies regarding safety and the environment are being observed in every area of company operation.
		Human contact is being aggressively pursued on production floors.
		Work environment protection (noise, odor, light, etc.) is in effect.
		Zero accidents and zero pollution are being pursued in an effort to create a globally friendly plant.
		Safety, sanitation, and accident prevention are all being handled adequately.
		Safety, sanitation, and environment control policies are well defined, improvement targets are set for reduction of waste and emissions, etc., and progress is being monitored.
		Past cases of labor accidents and plant disasters have been scientifically analyzed, and action has been taken to prevent recurrence.
		A risk analysis hazard map of the plant has been created, the safety inspection manual is in order, and safety patrols are being made.
		Safety assessment is enforced before introducing new equipment and/or process.
		Environmental measures such as risk management and waste management are being considered, moving forward targeting zero emissions and reduced environmental load.
10	Effects and Evaluation of TPM	TPM activities are in place with a goal-oriented emphasis.
		The level of achievement for TPM goals is being assessed, and cause analysis is being carried out for its achievement or non-achievement.
		Objectives are being met in terms of overall equipment effectiveness, sporadic breakdowns, minor stoppages, and defect product indexes.
		Prominent results have been obtained in reducing process defects and customer complaints.
		The product inventory and works in process have been drastically reduced in comparison to before TPM introduction.
		A record of zero accidents and zero pollution is continuing.
		Product cost reduction, cash flow improvement, and achievements leading to operating profits are showing.
		High worker morals and a stimulating working environment are in place as an intangible benefit of TPM activities.
		Problems that remain unsolved in connection with TPM activities are being clearly recognized and concrete action plans are being envisioned.



Checklist A

Advanced Special Award for TPM Achievement



Categories		Check Points
1	TPM Policies and Objectives	As premises for the fulfillment of corporate social responsibility (CSR), the corporate vision for business growth is defined and open management takes place based on the roadmap.
		With distinctive and innovative TPM activities fusing market needs and corporate seeds, restrictions hindering product cost reduction and loss are being thoroughly eliminated.
	Important Themes	
2	Individual Improvement	Loss hindering product cost reduction is accurately extracted, with the participation of all departments, including sales, development, production, distribution, and management.
		Loss from product cost is being categorized in line with the flow of materials and information, and activities in each department and section and activities surpassing departments and sections are clarified to achieve zero-loss.
		Cost effectiveness is being considered for improvement, and methods appropriate for loss items are being effectively used.
		Many zero-defect and zero-breakdown lines are created with improvement measures, and there are many cases of reduction in non-value-added processes.
		New technologies and processes are being developed that can be boosted in the industry.
3	Autonomous Maintenance	Steps for autonomous maintenance are evolving to the point that autonomous management is being implemented.
		Training to upgrade maintenance skills continues to be provided, with skill level goals being upgraded and reaching a high level.
		The autonomous maintenance percentage has been heightened to reach goals by involving a part of the professional maintenance operation.
		All staff members are flexibility dealing with new equipment, products, and processes, and are working for workplace improvement.
		Improvement proposals are actively made, leading to a cheerful, safe, and pleasant workplace.
4	Planned Maintenance	Computers are effectively utilized to provide good results for spare supply management, maintenance fee management, and maintenance information management.
		Methods, tools (measuring instruments, sensors), and evaluation methods for facility analysis are being systemized.
		Ex post facto, regular, prognostic, and improvement maintenance are differentiated in consideration of appropriate maintenance fees, and are effectively implemented.
		The facility makes autonomous maintenance easy to handle.
		With improved maintenance, measures for zero breakdown and defects, and conservation of resources and energy, are implemented and there are many cases that produce effects for product cost reduction.
5	Quality Maintenance	The 4M requirement to ensure quality is clearly defined, role sharing by each pillar is accomplished, and collaboration issues are specified to prevent defect occurrence and outflow.
		A structure and facility that prevent material defects, and establish and manage operation and work requirements, are set up and are showing results.
		It is possible to track down material procurement, manufacturing, and distribution records for each product, enabling easy pinpointing of causes of defect generation and outflow, making it possible for improvement measures to be taken immediately.
		Quality maintenance at the mass production stage is in effect.
		Systems are in effect for zero-defect production.
6	Product and Equipment Development and Control	A cross-functional system and information network is organized for development management by sales, development, designing, trial production, manufacturing, and distribution departments.
		Evaluation is performed in new facility development for product cost-saving benefit, operability, maintenance, safety, environmental load, and LCC.
		LCA is introduced in the development of new products.
		CAE and 3D-CAD simulation technology is used at the development stage progressing in non-test production.
		In view of the market lifespan of a product, a percentage-of-sale goal value is set up for new products, and the goal is being met.
7	Training and Development	Product development with high customer satisfaction is taking place with intellectual property rights, such as patent applications, being obtained.
		Necessary technology and skills, core and detailed, are being systemized, and training programs are installed and provided in steps according to job and position.
		Training programs are established in line with corporate renovation, and employees are improving in the technological and skill aspects of their positions.
		Training is provided to foster human resources that can comprehensively manage cross-functional organization for development.
		The criteria for training assessment are in good order and are proving conducive to operator revitalization.
8	Administrative and Supervisory Departments	The number of certified equipment maintenance engineers is increasing.
		The training provided, which is firmly established, inspires motivation, purpose, and ease.
		A management control system is established that connects related departments such as the sales and distribution departments.
		A system is established for product cost control for each product in line with the flow of materials and information.
		A support system is established that leads to the optimization of the overall production process.
9	Safety, Sanitation, and Environmental Control	Improvement measures are actively installed for operation contents and are showing results.
		A project is actively deployed for time reduction with significant efficacy of operation.
		The workplace is made kind and pleasant by taking time reduction measures and giving consideration to senior staff members.
		Company policies regarding safety and the environment are being observed in every area of company operation.
		Considerations are made for sound human relationships in the workplace and employee satisfaction surveys are carried out regularly.
10	Effects and Evaluation of TPM	Training is systematically provided for safety assurance, environmental conservation, and disaster measures.
		Workplace safety, environmental conservation, and disaster measures are evaluated when new technology, equipment, or products are being introduced.
		Waste and emissions are being controlled with yield enhancement and energy source improvement.
		The work environment is becoming pleasant to its workers with workplace environmental protection (measures for noise, odor, and light), sanitary measures, and health checkups.
		TPM activities are in place with a goal-oriented emphasis.
		Through continuation of TPM activities, applied goals are being met.



Checklist S

Award for World-class TPM Achievement



Categories		Check Points
1	TPM Policies and Objectives	As premises for the fulfillment of corporate social responsibility (CSR), the corporate vision for business growth is defined and open management takes place based on the roadmap.
		Fusing market needs and corporate seeds, creative world-class TPM activities take place giving birth to innovative products and manufacturing methods.
2	Individual Improvement	Company-wide backbone technologies such as product quality improvement, reliable equipment, process streamlining, ease of operation, production efficiency, speeding up of information processing, and efficient distribution are being theoretically systemized and utilized in relation to the flow of funds, materials, and information.
		Processing and reaction phenomena, the core of production, are being visualized and monitored by visual images, sensors, and simulations, aiming to enhance product quality.
		An innovative plant and production system that can flexibly respond to new product manufacturing and small-volume production of multiple items are established.
		Profit planning is established with product value enhancement and reduction of prime cost.
		Review of loss is being performed regularly and zero-loss activity has been established.
3	Autonomous Maintenance	Autonomous plant maintenance is evolving into autonomous production maintenance, and into autonomous production management, thereafter developing into company-wide autonomous management.
		Systemized maintenance training has been established to gain skills, and achievements have been made.
		Innovative activities and suggested activities directly related to company management are producing achievements.
		A friendly and comfortable workplace exists.
		Autonomous maintenance is taking place with commitment and a sense of ownership.
4	Planned Maintenance	The relationship between facility function and component parts is systematically understood, leading to effective weakness improvement, the specification of sections prone to produce defects, and the establishment of a maintenance time cycle.
		Deterioration of the facility is categorized as regular and irregular deterioration based on facility structure and load history, for which measures are taken to prevent breakdown and accidents.
		Measurement and sensor technology for facility analysis is being upgraded, and the maintenance period, cycle, and area are determined with a high degree of accuracy.
		With the improvement in the planned maintenance technology, measures to prevent recurring breakdown are established and the facility is improved for ease of autonomous maintenance.
		The system and concept of optimal maintenance is completed in comprehensive consideration of the 4M requirements.
		Facility maintenance is systemized and implemented from the perspective of the production system.
5	Quality Maintenance	Unified control of materials, purchasing, specifications, design, manufacturing, and distribution data has been developed, with which quality can be guaranteed, and has become a source of pride for the company in its industry.
		A system is established to swiftly obtain information on defective products and immediately utilize the information in the production process and company-wide operations.
		Quality maintenance is implemented for new product development.
		Zero customer complaints and zero defects are standardized and are being achieved.
6	Product and Equipment Development and Control	The structure is systemized to avoid defects and, at the same time, continuous feedback concerning quality improvement is leading to learning opportunities.
		New product development and technological development are taking place through strategic alliances.
		Internal and external technologies and market information are being managed in unification and utilized in the establishment of development themes for products and equipment.
		Development in consideration of the product lifecycle management (PLM) of products and equipment is taking place and a management system for the development is established.
		A cross-functional system is organized for product and equipment development by planning, designing, manufacturing, distribution, and marketing departments.
		A mutual relationship between product development and equipment development is fully considered.
7	Training and Development	There are many cases that show examples of user-friendly and environmentally gentle product design and development.
		Innovative products that can be boosted in the industry are being developed.
		The thinking that a company stands on its people is being established and implemented.
		An ideal of training has been developed individually among employees with different jobs and positions, and training is provided systematically.
		Training is provided to foster human resources that can comprehensively manage cross-functional organization for development.
		A training program is available for young and mid-level employees aiming to foster managers with an understanding of management, sales, finance, development, technology, and skills.
		Systemization and technological improvement of skilled workers is being done through cooperation from individuals exceeding the pillars of TPM activities.
		TPM training is provided at cooperative companies and other plants/factories, leading them to the level for assessment.
The number of certified maintenance specialists (highest level) is increasing.		
8	Administrative and Supervisory Departments	The results of TPM implementation are periodically presented and experiences are exchanged with other plants for the purpose of mutual development.
		A consolidated system is established ahead of the industry that organizes management resources (people, things, funds, information).
		Major operation processes are defined and continued process improvement is taking place with the operation inventory.
		An SCM system is established that is consistent in terms of procurement, manufacturing, sales, and distribution.
		Reform of the operation content is performed appropriately.
		Use of a comprehensive system is leading to a stronger relationship with related and cooperating companies.
		Expansion in ROA is further progressing with downsizing.
		The workplace has become kind and pleasant to its employees.
Considerations are made for part-time and senior workers, increasing the pleasantness of the workplace.		
9	Safety, Sanitation, and Environmental Control	Evaluation is performed on 4 levels of satisfaction (4S: CS, ES, SS, GS) and specific activities are deployed.
		Sufficient consideration is given to health and safety issues.
		Physically demanding labor has been automated and a user-friendly assembly line is being structured.
		Basic thinking on environmental conservation is clarified and regional environment assessment is being performed for new business development.
		In addition to the realization of a safe and sound workplace, contributions are made for the realization of a safe and sound community.
		Steady reform is taking place for the realization of a resource-recycling production factory.
10	Effects and Evaluation of TPM	Exchange activities take place with the local community.
		TPM activities are in place with a goal-oriented emphasis.



Document Submission Schedule



Application Form for 2012 TPM Awards must reach **SMMT**

By
31 January 2012

For on-line Application Form Click Here



Application		
Content	Delivery	Deadline
<ul style="list-style-type: none"> Electronic copy of application (<i>Go to On-Line Form – above</i>) 	On-Line Submission	31 January 2012
<ul style="list-style-type: none"> Original Application with authentic signature (not a photocopy) (<i>See Section 4 - Sample Application 2012</i>) 	By Courier	31 January 2012
<ul style="list-style-type: none"> Company Profile (<i>See section 4, – Required Profile of Applicant</i>) TPM Award Assessment Achievement Sheet 	By Email	31 January 2012

1st Stage Assessment: May – July 2012			
	Content	Delivery	Deadline
BEFORE Assessment	<ul style="list-style-type: none"> TPM Activity Report (4 paper copies and 3 CDs) (<i>See Section 6 of Application Outline for Guide & examples</i>) 	By Courier	16 March 2012
	<ul style="list-style-type: none"> Assessment Agenda (<i>See sample in Section 7.4 of Application Outline</i>) Assessment Schedule Form (<i>See sample in Section 7.2 of Application Outline</i>) Local Travel Information Form (<i>See sample in Section 7.3 of Application Outline</i>) 	By Email	30 Days prior to the designated 1 st Stage Assessment date
	<ul style="list-style-type: none"> The Minutes of the 1st Stage Assessment (<i>See sample in Section 7.7 of Application Outline</i>) 	By Email	Within 30 Days after the 1 st Stage Assessment date

2nd Stage Assessment: October – December 2012			
	Content	Delivery	Deadline
BEFORE Assessment	<ul style="list-style-type: none"> TPM Activity Report (4 paper copies and 3 CDs) (<i>See Section 6 of Application Outline for Guide & examples</i>) 	By Courier	40 Days prior to the designated 2 nd Stage Assessment date
	<ul style="list-style-type: none"> Kaizen/Improvement Report (<i>See sample in Section 7.8 of Application Outline</i>) Assessment agenda (<i>See sample in Section 7.4 of Application Outline</i>) Assessment Schedule Form (<i>See sample in Section 7.2 of Application Outline</i>) Local Travel Information Form (<i>See sample in Section 7.3 of Application Outline</i>) 	By Email	40 Days prior to the designated 2 nd Stage Assessment date
AFTER Assessment	<ul style="list-style-type: none"> The Minutes of the 2nd Stage Assessment (<i>See sample in Section 7.7 of Application Outline</i>) 	By Email	Within 30 Days after the 2 nd Stage Assessment date

The Awards winners will be announced during January 2013

SMMT TPM Assessment
2410 Regents Court, The Crescent,
Birmingham Business Park, Birmingham B37 7YE
United Kingdom
TEL: +44(0) 121 717 6619 FAX: +44(0) 121 6699

TPM Contact: Tomomi Austin-Bailey (Mrs)
E-mail: TPMAssessment@smtt.co.uk
Telephone: +44 (0)121 717 6619



Application for 2012 TPM Awards

USE SEPARATE ON-LINE APPLICATION FORM

For on-line Application Click Here



To: SMMT

1. Company Information

- 1.1 Company Name _____
- 1.2 Company Plant Name (if different) _____
- 1.3 Address of Plant Line1: _____
Line2: _____
Post code: _____
Country: _____

2. People Information

- 2.1 Plant Senior Manager (Plant Manager, MD, CEO)
 - Given Name _____ Family Name _____
 - Title _____
 - Contact Telephone No. _____
 - Email Address _____
- 2.2 Plant Contact for TPM (Normal contact person for TPM matters)
 - Given Name _____ Family Name _____
 - Title _____
 - Contact Telephone No. _____
 - Email Address _____
- 2.3 Finance Contact (To whom invoices and other finance matters may be addressed)
 - Given Name _____ Family Name _____
 - Title _____
 - Contact Telephone No. _____
 - Email Address _____

3. Awards Category for which application is being made *Please select one from the list and tick the box*

- | | |
|--|---|
| <input type="checkbox"/> Award for TPM Excellence, Category B | <input type="checkbox"/> Special Award for TPM Achievement |
| <input type="checkbox"/> Award for TPM Excellence, Category A | <input type="checkbox"/> Advanced Special Award for TPM Achievement |
| <input type="checkbox"/> Award for Excellence in Consistent TPM Commitment | <input type="checkbox"/> Award for World-class TPM Achievement |

4. Additional Plant Information

- 4.1 Product Range _____
- 4.2 Annual Turnover (State Currency) _____
- 4.3 Number of Employees _____
- 4.4 Total Size of Site (m²) _____
- 4.5 Number of days required to complete the assessment () day(s) _____

5. Name of Consultant(s) *The name of your regular consultant and also the name(s) of any other person(s) performing consulting services such as one day consulting, special visit and Health check are requested*

Name of Consultant	Name of the Consulting Firm
_____	_____
_____	_____
_____	_____

This is required to avoid any risk of a conflict of interest between a consultant and that same person being appointed as an assessor.



Application for 2012 TPM Awards (Continued)



Local Information

- 6.1 Nearest Airport Name _____
- 6.2 Travelling time from Airport to Plant _____
- 6.3 Suggested Hotel where Assessors may stay
- Name _____
- Address _____
- _____
- Hotel Contact Telephone No. _____
- Hotel Fax No. _____
- 6.4 Travelling time from Airport to Hotel _____
- 6.5 Travelling time from Hotel to Plant _____

7. TPM Information

7.1	Completion of Step 4 Autonomous Maintenance	(Please tick appropriate box) <input type="checkbox"/> YES <input type="checkbox"/> NO
7.2	Do you already have a TPM Award?	(Please tick appropriate box) <input type="checkbox"/> YES <input type="checkbox"/> NO
7.3	If YES, Category of Award	
7.4	Year of Award	

8. Serious Accidents

Have you had any serious accidents in the last 12 months? (Please tick appropriate box) YES NO

If YES, Accident Report must be attached

9. Public Holidays and Plant Closure dates

By signing this form you are entering into an agreement between the TPM Applicant for 2012 as stated herewithin and Assessment Agency. This agreement is valid from the date of application and until all matters between the TPM Applicant for 2012 and Assessment Agency relating to the 2012 TPM Award are closed.

Name of Company Official
(Please print) _____

Date _____

Title _____

Signature
(For hard copy submission) _____

SMMT TPM Assessment

2410 Regents Court, The Crescent, Birmingham Business Park
Birmingham B37 7YE, United Kingdom
TEL: +44 (0) 121 717 6619 FAX: +44 (0) 121 717 6699

TPM Contact: Tomomi Austin-Bailey (Mrs)
E-mail: TPMAssessment@smt.co.uk



Additional Required Documents of Applicant

This should be sent via email at the time of submission of the Application Form.

1. Company Profile

Your Company Profile should be prepared as a Microsoft Word document using Helvetica for the headline of each article and Times New Roman font, size 12pt, for the body of the text.

We request that printed data or a PDF file also be submitted at the same time in order to prevent printing errors. Both black-and-white photos and color photos are acceptable.

JPEG or Adobe Illustrator would be preferred for the logo file.

Item	Words
<p>1. Company, Plant/Factory Profile</p> <p>1.1 This should include company ownership, national or international spread of other divisions within the group but the main emphasis should be on the profile of plant applying for the TPM award.</p> <p>1.2 Items to include would be product range, process technology, management organization and staffing structure.</p>	300 - 350 words
<p>2. Milestone on the Journey of Manufacturing Excellence</p> <p>2.1 Please explain the reasons for adopting TPM as a company policy and the major items that have been introduced since commencing the journey.</p>	400 – 440 words
<p>3. Benefits Achieved Explain the benefits that have occurred from:</p> <p>3.1 Tangible business results that have improved and</p> <p>3.2 Employee involvement, motivation and other intangible improvements that have occurred.</p>	140 – 200 words
<p>4. Key of our Manufacturing Excellence</p> <p>4.1 With the experience gained so far on the TPM journey what are the key items in our manufacturing excellence programme the in the future.</p>	200 – 300 words
<p>5. Achievement Record</p> <p>5.1 Objective measures should be listed for the following general headings:</p> <ul style="list-style-type: none"> - Productivity - Quality - Cost - Delivery - Safety - Moral - <p>See next page for suggested items for inclusion</p>	



Assessment Achievement Sheet



2. TPM Award Assessment Achievement Sheet

Company & plant name						
TPM Slogan/Objectives						
Category	Index (Calculation Formula)	Unit	Kick off TPM Started	Actual Status 2011	Target 2012	JIPM Use
S	Number of work-related accidents requiring days off work	Cases/Annually				
S	Number of work-related accidents not requiring days off work	Cases/Annually				
P	Productivity for main products	Parts/Operator hours				
P	OEE (or Overall Plant Efficiency)	%				
P	Number of tags raised	Number				
P	Number of breakdowns	Breakdowns/ annually				
Q	Number of customer complaints	Number				
Q	In-line defect rate	Scrap	%			
		Scrap and rework	%			
C	Cost index	Cost/Unit Cost/Kilogram				
D	Lead time in days	Days				
D	Delivery performance	%				
S	Safety index	Accidents per 100,000 operator hours				
M	Number of Employee Suggestions	Number				
Others	1. Do you have a program where all employees can participate in TPM? 2. Do you have a program allowing employees to be recognized their achievements? 3. Are top management involved in the audit/verification of completion of TPM pillar steps? 4. Are all pillar activity boards displayed and reviewed by top management?					

Note: Have the indices covered all important items related to PQCDMS measures being undertaken in the entirety of the subject to be assessed. Note all indices in the TPM Activity Report. Where your specific indices vary from those above attach relevant data.

First Stage Assessment Fees

All Fees are in GB Pounds Sterling

Award for TPM Excellence - Category B	£7,700
Award for TPM Excellence - Category A	£7,700
Award for Excellence in Consistent TPM Commitment	£8,000
Special Award for TPM Achievement	£8,400
Advanced Special Award for TPM Achievement	£8,850
Award for World Class TPM Achievement	£9,850

Second Stage Assessment Fees

Award for TPM Excellence - Category B	£7,700
Award for TPM Excellence - Category A	£7,700
Award for Excellence in Consistent TPM Commitment	£8,000
Special Award for TPM Achievement	£8,400
Advanced Special Award for TPM Achievement	£8,850
Award for World Class TPM Achievement	£9,850

These fees are for a single day Assessment. Multiple day assessments - See Section 5.5.

1. Invoices, Payment of Fees and Receipts

- 1.1 On receipt of the complete application form an invoice will be issued to cover the First AND Second Stage Assessments fees.
- 1.2 When the travel arrangements have been made for the First Stage Assessment a second invoice will be issued to cover this item.
- 1.3 When travel arrangements have been made for the Second Stage Assessment a third invoice will be issued to cover this item.
- 1.4 When the fee is paid from overseas by bank transfer, please make sure that the total amount of the fee is paid as per invoice. All transfer fees are to be paid by the applicant. In case of a shortage in the payment, the application may not be accepted.
- 1.5 All invoices are payable within 30 days of invoice date. Where purchase order numbers or contracts are required to remit payments, this must be indicated on the application form.

2. Travel

Assessment Agency will make reservation for air tickets. Please indicate the name of the nearest airport to the applying site on the application form.

Only under special circumstances will the Assessment Agency consider requesting the applicant to reserve and pay for air tickets.

3. Accommodation Expense

Accommodation and subsistence expenses that are necessary to carry out an assessment will be paid by the applicant.

If additional expenses are incurred that are necessary to the assessment process these will be charged to the applicant.

4. Taxes

The above fee does not include taxes, such as transaction tax and value added tax. Please note that the invoice will be issued adding these taxes. When you electronically transfer the fee, please make sure that the total amount of the fee is paid. In case of underpayment the application may not be accepted.

Should the services to be provided fall within the scope of with-holding tax in the country of the Applicant, this must to be indicated on the application form. Where With-holding tax does apply, remittances must clearly indicate the rate and amount of With-holding tax applied and provide details of when an appropriate tax certificate will be issued. Note that invoices for travel and subsistence are not considered to attract with-holding tax as there is no provision of services.

5. Additional Fee

An assessment is defined as 0900 – 1700 hrs or as 8 hours including 1-hour lunch and necessary breaks. The assessment schedule should be formatted to fit this time frame.

If the Assessment requires all or part of a second day to complete, the fee charged will be 2 x the fee shown in the table at the beginning of Section 5. Similarly, if a third day is required the fee charged will be 3 x the fee shown in the table at the beginning of Section 5.

6. Withdrawal Fee

In the event of withdrawal, a withdrawal fee in line with the table outlined below will be applied with the balance of the payments made by the applicant to be refunded.

Should an applicant company wish to withdraw after submitting an application, they are required to complete and submit the Withdrawal Form – See page 53.

Timing of Notification of Withdrawal	Fee Payable
Withdrawing before the announcement of date for first stage assessment	£2,000 Admin Fee
Withdrawing after the announcement of the date for first stage assessment	20% of Stage 1 & Stage 2 Fees and Committed travel costs that cannot be cancelled
Withdrawing after the announcement of the date for first stage assessment	20% of Stage 2 Fees and Committed travel costs that cannot be cancelled



Preparing for the Assessment



The following section will assist with the necessary preparations for an Assessment.

Items contained in this section are:

Section Contents	Page Number
1 The Activity Report	30
1.1 Guide to Creating the activity Report	30
1.2 TPM Activity Report Contents	
- Award for TPM Excellence Category B & A and Award for Excellence in Consistent TPM Commitment	31 - 34
- Special Award for TPM Achievement	35
- Advanced Special Award to TPM Achievement	35
- Award for World-class TPM Achievement	35
- General Points	35
1.3 Example of Content	
- Outline of Your Company and Plant	36
- TPM Policies and Objectives	37
1.4 Document Submission	38
2 Arrangements for the Assessment	39 - 41
3 Example of Venue Arrangements	42



Preparing for the Assessment



1. The Activity Report

One of the main objectives of the TPM activity report is to provide a record of the TPM activities conducted to date and to allow Assessors to study carefully prior to commencing the assessment. The report should not contain audio or video material as this may hinder the screening process.

1.1 Guide to TPM Activity Report

Style

Paper Format

- A4 (210 mm × 297 mm) or similar size with left-bound format
- Printing copy number on the cover page is required.
- Use 12 point font or larger
- Provide the Report in easy to read style
- Provide 4 Copies (5 Copies for World Class Applicant)

CD Format

- Must be in PDF file format with using 12 point font or larger and with indexes for each chapter. For the security purpose, some sort of protection should be on the data or the file itself.
- Provide 3 CDs (5 CDs for World Class Applicant)

Language

- Must be in English

Report Length

- Report to be a maximum of 200 pages

Report Submission

- Submit 4 paper copies and 3 CDs to the Assessment Agency.

Report for Second Stage Assessment

Update information from the First Stage assessment should be recognised easily by the assessor such as highlighting the section with the updated information. Sections with new improvement case studies also should be highlighted to be found easily.

Activity Reports Submission Deadline

Item	Submission Deadline
Stage 1 TPM Activity Reports 4 Copies and 3 CDs 5 Copies and 5CDs for World Class Applicant	16 March 2012
Stage 2 TPM Activity Reports 4 Copies and 3 CDs 5 Copies and 5CDs for World Class Applicant	40 Days prior to Assessment

NOTES:

1. A further copy of the company's TPM Activity Report should be made available for the Assessors when they check into the hotel the day before the assessment. This will ensure that the latest information is available to the Assessors prior to the assessment day.
2. Should the company require the Activity Reports to be returned, shipment charges will be paid by the applicant.
3. While the activity reports may contain PowerPoint slides, slides alone are insufficient information. Support evidence on TPM implementation should be provided.



Preparing for the Assessment



1.2 TPM Activity Report Contents

EXAMPLE CONTENTS FOR:

- Award for TPM Excellence – Category B
- Award for TPM Excellence – Category A
- Award for Excellence in Consistent TPM Commitment

Index

Chapter 1 “Outline of Your Company and Plant” (Refer to Section 6.1.3 – Example of Content for Structure Guidelines)

- 1-1 Company
 - 1-1.1 Brief history; History of Capitalization and Sales. (Here and in the rest of your report, you may refer to necessary details by using item numbers that are consistent throughout the report, e.g., ‘1.’ or ‘1’) or ‘(1)’, etc.)
 - 1-1.2 Areas of business your company/plant is engaged in
 - 1-1.3 Organizations
- 1-2 Plant
 - 1-2.1 Brief history
 - 1-2.2 Organizations
 - 1-2.3 Plant Layout
 - 1-2.4 Size of Business
 - Annual production volume
 - Major equipment
Specify the equipment you have, and its volume, etc; volume subject to TPM, and average length of use of such equipment.
 - The Staffs
How they are organized, what their work schedule is, and what their working hours is, etc.
- 1-3 Production Systems – From order receiving down through shipping; also production lead time
- 1-4 Main Products and Production Processes
- 1-5 Position of Your Company within Industry; Your Share of Market
- 1-6 Date of TPM Inauguration in Your Plant (What year and month, etc.)

Chapter 2 “TPM Policies and Objectives” (Refer to Section 6.1.3.2 for Example)

- 2-1 Company’s/Plant’s Overall Policies and TPM; how they are inter-related
- 2-2 TPM Policies, Objectives, Implementation

Chapter 3 “TPM Organizations and Activities”

- 3-1 History of Equipment Management Organization Evolution
- 3-2 Status of Plant Organization and Staffing by Section
- 3-3 TPM Promotion Organization and Activities

Chapter 4 “Individual Improvement Activities (Kaizen)”

- 4-1 Outline
 - Aims, Goals, Concepts and Key Points of Practice
- 4-2 Structure of Losses and Analysis
- 4-3 Kaizen Topics; how is being practiced
 - Major/minor topics; number of ideas, present status, and techniques used
- 4-4 PM Analysis
- 4-5 Individual Kaizen – Examples and Effects
- 4-6 Results and Future Plans

Chapter 5 “Autonomous Maintenance Activities”

- 5-1 Outline – Aims, Goals and Concepts
- 5-2 Key Points of Activity
- 5-3 Step-by-Step Implementation and Diagnosis Systems
- 5-4 Activity Status; Status of each step, activity boards, one point lessens, etc.
- 5-5 Autonomous Maintenance – Examples and Effects
- 5-6 Results and Future Plans

Chapter 6 “Planned Maintenance Activities”

- 6-1 Outline – Features of equipment; issues of equipment maintenance
- 6-2 Maintenance Department Organization and Staffing
- 6-3 Role Sharing between Operating Departments and Maintenance Group
- 6-4 Support for Autonomous Maintenance
- 6-5 Establishing Planned Maintenance System
- 6-6 Maintenance Information Control, Breakdown Analysis, MTBF, MTTR, etc.
- 6-7 Status of Corrective Maintenance
- 6-8 Technical Developments for Automatic Maintenance
- 6-9 Equipment Diagnosis Techniques, Status of Predictive Maintenance
- 6-10 Lubrication Control
- 6-11 Stock Control
- 6-12 Control of Dies, Jigs, Measuring Instruments, Drawings and etc
- 6-13 Maintenance Budgets and Control
 - 6-13.1 How maintenance costs are determined
 - In relation to sales, staffing and maintenance cost
 - 6-13.2 How budget is classified – By department, goal, etc.
 - 6-13.3 Budget item breakdown
 - Material repair costs paid outside, internal labor cost, etc.
 - 6-13.4 Criteria by which total budget is fixed
 - Actual performance in previous accounting periods, production volume, repair plans by nature of repair, etc.
 - 6-13.5 Authority for appropriation – By position level
- 6-14 Planned Maintenance – Examples and Effects
- 6-15 Results and Future Plans

Chapter 7 “Quality Maintenance Activities”

- 7-1 Outline – Aims and Objectives
- 7-2 Progress and Inspection Methods
- 7-3 Examples and Effects
- 7-4 Results and Future Plans

Chapter 8 “Development Management Activities”

- 8-1 Product Development Management
 - 8-1.1 Outline – Concepts, Aims, and Schedule
 - 8-1.2 Designing easy-to-make products in the development stage
 - 8-1.3 Product Development Management System
 - 8-1.4 MP Information, its collection and use
 - 8-1.5 Designing Recyclable Products and Manufacturing Systems
 - 8-1.6 Results achieved and Future Plans

- 8-2 Equipment Development Management
 - 8-2.1 Outline – Concepts, Aims, and Schedule
 - 8-2.2 Integrating Product Development Management and Equipment Development Management
 - 8-2.3 Equipment Development Management Systems
 - Status Analysis, Capital Investment Plans, Economic Comparisons, Development and control of equipment budgets
 - 8-2.4 MP Information; its collection, storage and use
 - 8-2.5 Results and Future plans
- 8-3 Individually developed Management – Examples and Effects

Chapter 9 Training and Education

- 9-1 Basic Concepts and Priority Measures
- 9-2 Determining Training Budgets
- 9-3 Outline of training and education and methods to improve skills
- 9-4 Evaluation of maintenance work knowledge and skills
- 9-5 Qualified specialists
- 9-6 Examples of training education and effects
- 9-7 Results achieved and future plans

Chapter 10 Administration and Other Indirect Departments

- 10-1 Outline
- 10-2 Autonomous maintenance activities in administrative and other indirect departments
- 10-3 Individual improvement (Kaizen) activities in administrative and other indirect departments
- 10-4 Support for Production Departments
- 10-5 Examples of improvement in administrative and other indirect department and the effects
- 10-6 Results and Future Plans

Chapter 11 “Safety, Sanitation and Environment Control”

- 11-1 Outline
- 11-2 Objectives
- 11-3 Organizations and Systems for promotion
- 11-4 Environmental Protection at work places
- 11-5 Activity Status
- 11-6 Examples of improvement in Safety, Sanitation and Environmental Management and Effects
- 11-7 Results and Future Plans



Preparing for the Assessment



Chapter 12 “TPM Effect and Evaluation”

- 12-1 Tangible Effects (List specific equipment and/or the number of machines)
 - 12-1.1 TPM Effect from overall management viewpoints
 - 12-1.2 TPM Effect on Production (P)
 - 12-1.3 TPM Effect as seen from quality (Q) viewpoints
 - 12-1.4 TPM Effect on Cost (C)
 - 12-1.5 TPM Effect on Delivery (D)
 - 12-1.6 TPM Effect on Safety (S)
 - 12-1.7 TPM Effect from Morale/Training (M) viewpoints
- 12-2 Intangible Effect
- 12-3 Issues of present practice and counter-measures
- 12-4 Visions of 21st century and their implications for TPM



Preparing for the Assessment



EXAMPLE CONTENTS FOR:

- **Special Award for TPM Achievement**

Index

Chapter 1	“Outline of Your Company and Plant”
Chapter 2	“TPM Policies/Objectives and TPM Organization/Management”
Chapter 3	“Innovative/Breakthrough TPM Activity”
Chapter 4 – 12	Contents can be the same as for “Award for TPM Excellence Category A” “Award for TPM Excellence Category B”

EXAMPLE CONTENTS FOR:

- **Advanced Special Award for TPM Achievement**
- **Award for World-class TPM Achievement**

Index

Chapter 1	“Outline of Your Company and Plant”
Chapter 2	“TPM Policies/Objectives and TPM Organization/Management”
Chapter 3	“Creative TPM Activity”
Chapter 4 – 12	Contents can be the same as for “Award for TPM Excellence Category A” “Award for TPM Excellence Category B”

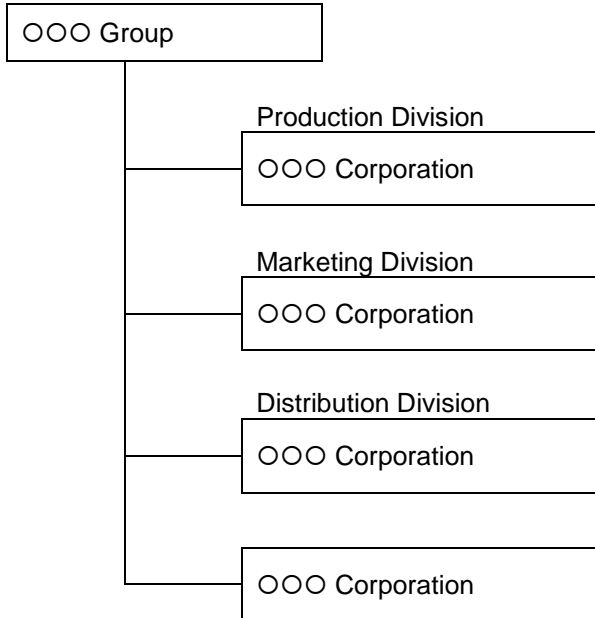
GENERAL POINTS FOR ALL CATEGORIES OF ACTIVITY REPORT:

1. Terminology Definitions should be attached to the reports
2. If there is updated Information and new improvement cases in the activity report for Second Stage assessment, these should be highlighted for easy recognition.

1.3 Example of Content

1.3.1 Chapter 1, "Outline of Your Company and Plant"

1.3.1.1 Introduction of Enterprise Group



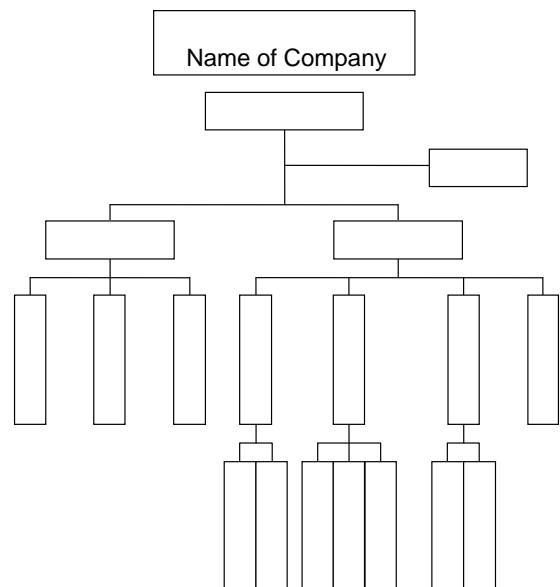
1.3.1.2 Profile of the Company

(Registered Name of the Company)
(Location)
(Representative)
(Initiation/Establishment)
(Cooperate Fund)
(Amount of Proceeds)
(Number of Employee)

1.3.1.3 Company History

1XXX – Initiation/ Establishment of the company
1XXX –
1XXX –
1XXX –
1XXX –
1XXX – TPM Kick Off
1XXX –
1XXX –

1.3.1.4 Company Organization

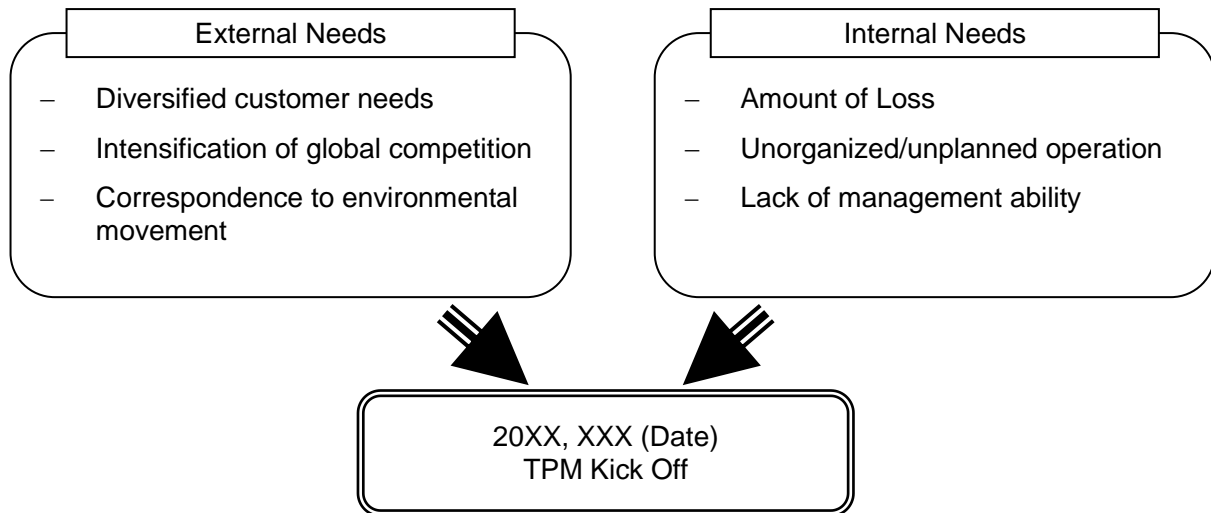


1.3.2 Chapter 2, “TPM Policies and Objectives”

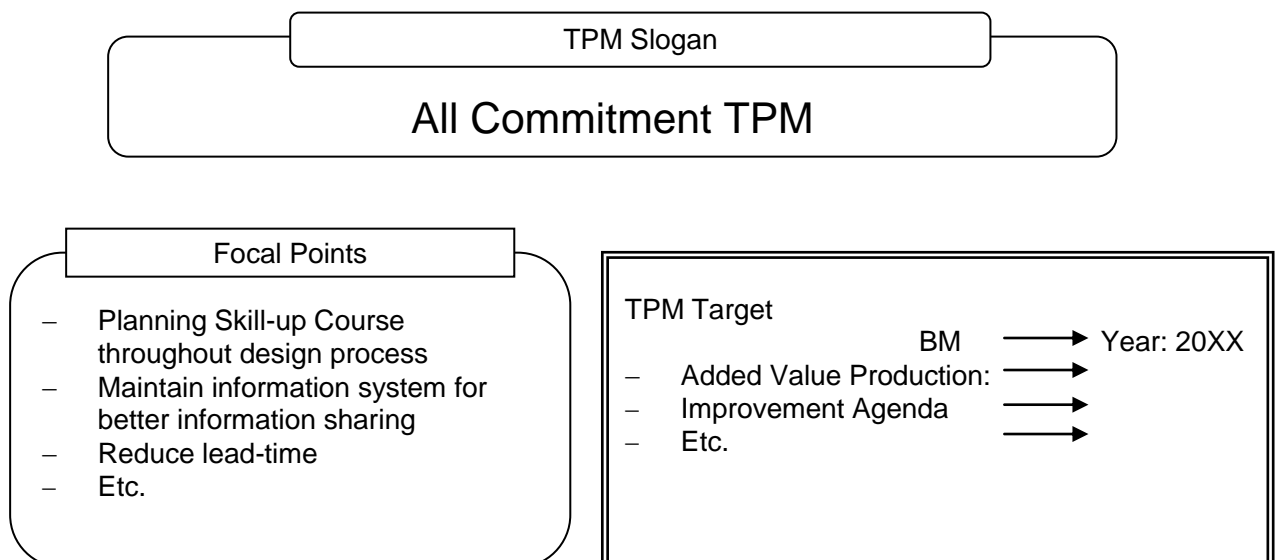
1.3.2.1 Background of TPM Implementation

(Reason for TPM Implementation)

Example: For becoming valuable and survivable company in the 21st century and becoming more competitive in the global market, we need effective business tool as TPM.



1.3.2.2 Emphasized Target/Slogan and Category





Preparing for the Assessment



1.4 Document Submission

All documents must be submitted as shown on the “Document Submission Schedule”, Section 4

Handling of the submitted documents

All documents you submit to the Assessment Agency will be destroyed except one TPM Activity Report in CD Format for JIPM’s archives. If you would like your TPM Activity Report returned, please contact the Assessment Agency immediately after the assessment. The Report will be returned by receiver-pay international courier.

Documents should be submitted to:

SMTT TPM Assessment

2410 Regents Court, The Crescent, Birmingham Business Park
Birmingham B37 7YE,
United Kingdom
TEL: +44 (0) 121 717 6619 FAX: +44 (0) 121 717 6699

TPM Contact: Tomomi Austin-Bailey (Mrs)
E-mail: TPMAssessment@smtt.co.uk

2. Arrangements for the Assessment

2.1 Travel

1. Travel arrangements required for travel by assessors and assistant assessors (travel to and from international airports within Japan) will be made by the office of the Assessment Agency.

NB *It is requested that you make arrangements and make payment for transportation within your country to and from your international airport. Arrangements for travel between hotel where assessors stay and your plant should be included.*

2.2 Accommodation

1. Hotel reservations and payment for accommodation for assessors shall be made by the applicant.
2. Hotel rooms should be equipped with appropriate lighting and a desk for reading documents and writing reports.
3. Wake up calls should be arranged for the assessors
4. All hotel expenses incurred during stay should be billed directly to your company.
5. Designated clothing needed to enter your plant/factory such as uniform, hardhat, etc., should be available.

2.3 Preparation for the Venue

1. The seating should be arranged with the lead assessor at the head of the table, the assessor seated next to the lead assessor, and the assistant assessor seated next to the assessor. If there are more than 3 assessors present, arrange the seating so that the lead assessor is seated in the center.
2. If you wish to make a video or sound recording, please inform the assessors at the beginning of the assessment.
3. The following items should be ready for use at the assessors' table: Name plaques for the assessors and assistant assessors, a hard copy of the PPT presentation, stationery, any documents, such as Meeting Room or Workplace Explanatory Memos that will be used by assessors (refer to Section 6.3, Example 1 and Example 2), notepads, microphone etc, (as needed).
4. Stationery should include mechanical pencils, erasers, ball-point pens (red and black), markers, post-it notes (large, small), etc.
5. Prepare one microphone per one or two assessors.

2.4 Preparation for the Assessors' Room

1. Please have a room ready that assessors can use to change clothes, rest, and hold meetings among assessors.
2. Lockers for assessors will be required.
3. Please have work clothes and protective equipment for the assessors and assistant assessors ready for use as required.
4. Please set aside approximately 30 minutes from the arrival to the commencement of assessment for changing of clothes and briefing. Members of the applicant company are asked to step out of the room during this period.
5. Please have the same type of stationery mentioned above ready for use in the room.

2.5 Preparation for On-site Presentation

1. On the TPM activity board to be used for on-site presentation, place numbers corresponding to the on-site presentation program and explanatory memos.
2. Have receivers ready for use by assessors and assistant assessors as needed.

2.6 Preparation of Explanatory Documents

Explanatory Documents such as slide copies and other presentation material for TPM Activity Presentation/On-site Presentation should be available at the Assessor's desk.

2.7 Preparation of Memo Notepads

To assist the Assessors' note taking during office presentations and other presentations made during the plant tour, notepads should be prepared with headings to indicate the theme of the presentation, the names of the presenters and location. (See Section 7, Items 5 and 6, Memo Notepads, Examples 1 and 2).

2.8 Interpreter(s)

To avoid misunderstandings due to language barriers, interpreters from your native language and that of the assessors should be made available from arrival at the plant/factory to the commencement of assessment

2.9 TPM Activity Presentation in the Main Venue

1. Presentations should be scheduled 50 to 60 minutes and focused on the point you would like to emphasize.
2. Describe improved conditions precisely in regard to the subjects that have been remarkably improved.
3. Provide a period of more than 30 minutes for questions and answers after all presentations have taken place.

2.10 On-Site Presentation in Shop Floor and Offices

1. Depending on necessity, wireless microphones and receivers should be available.
2. Post pictures taken before improvements.
3. On-Site presentation aims at examining plant conditions. examples of improvement on equipment, and presentation of "KAIZEN" examples.
4. The presentation should include an explanation of each TPM pillar of TPM implementation, such as Individual Improvement, Autonomous Maintenance, Planned Maintenance, etc.
5. Presentation of "KAIZEN" examples should be performed at the scene with equipment at work. If the noise is too loud, explanations should take place in another area and equipment be examined later.
6. If the size of the plant is too large or widely spread out, assessors and presenters will be split into small groups, and assessment will be conducted concurrently in several locations.
7. Allocate enough time for transferring between facilities/locations.
8. The number of explanatory points should be limited to **ten** or fewer.

2.11 Break Time

1. Allocate break times appropriately.
2. Please set aside 60 minutes for lunch break.

2.12 TPM Awards Assessor Meeting

1. Assessors review their observations following the Assessment.
2. The meeting is only attended by Assessors and is closed to consultants and applicants.
3. Please allocate more than 45 minutes for this meeting including changing clothes.

2.13 Feedback Session

The assessors express their impressions, interests and concerns at the final feedback session. Comments of each assessor usually requires more than 15 minutes (Assistant assessors will not be giving feedback).

2.14 Schedule Control

In order to adhere to the provided schedule, a timekeeper should be designated to manage the time allocated.

2.15 Communication

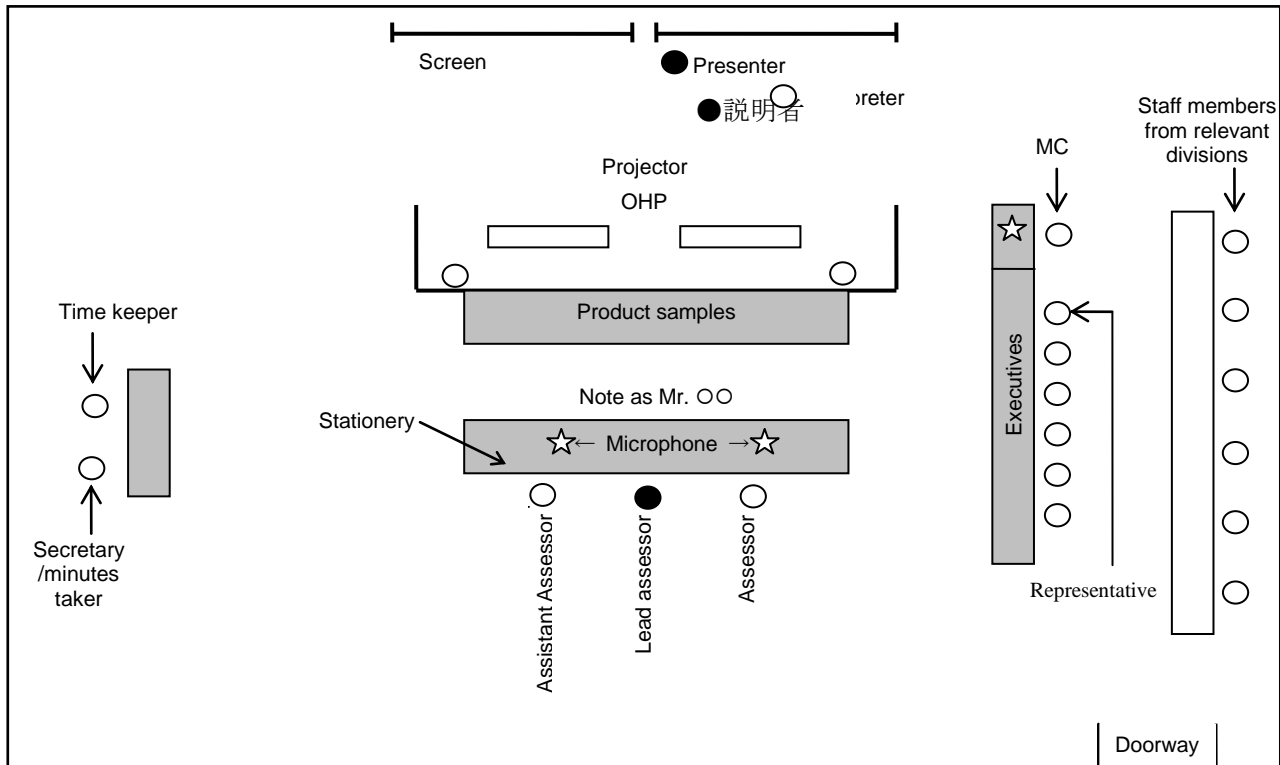
1. All inquiries and the required Documents should be sent to your Assessment Agency or an address appointed by Assessment Agency and must meet respective due dates.
2. All the communication regarding TPM Award will be done between the designated contact person on the application form and your Assessment Agency.

2.16 Confidentiality

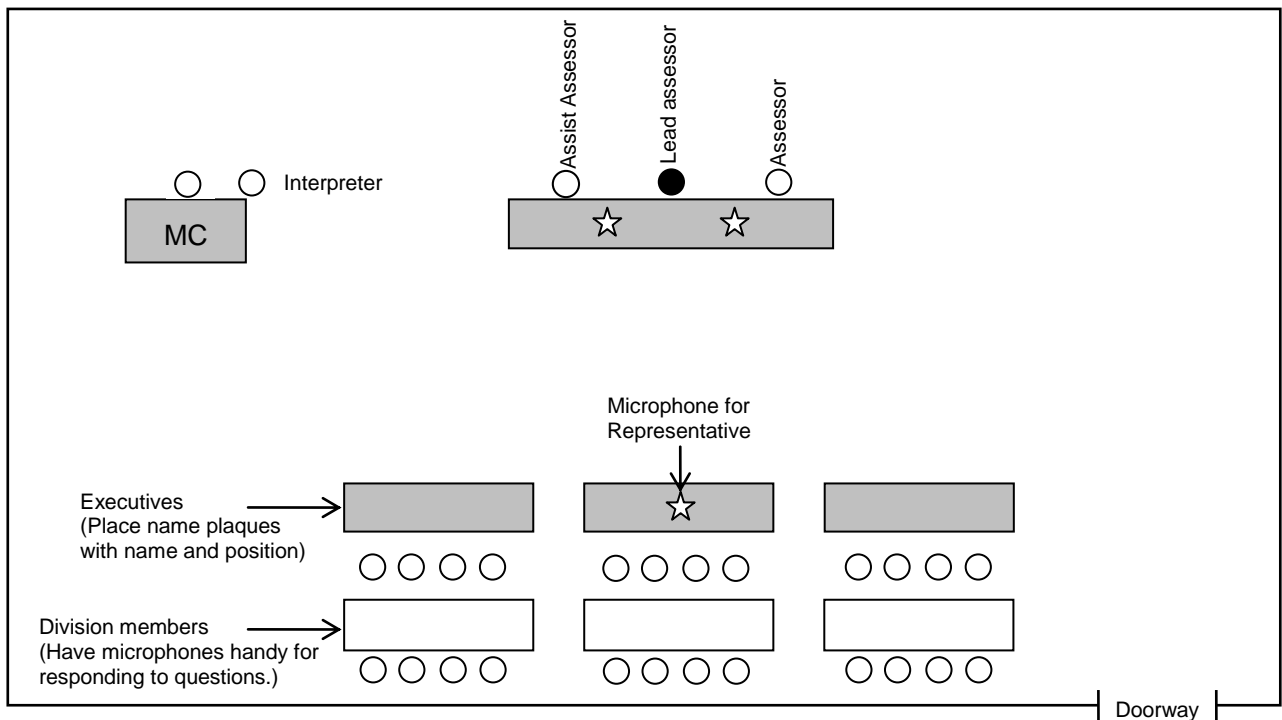
All documents you submit to the Assessment Agency will be destroyed except one TPM Activity Report in CD Format for JIPM's archives.

3. Example of Venue Arrangement

Assessment Venue for Room Presentation



Assessment Closing Session



Note: Please place tablecloths reaching the floor on the tables specified with shading so that feet will not be visible.



Sample Forms and Documents



	Section Contents	Page Number
1	Non-Disclosure Agreement	44 - 45
2	Assessment Schedule Form	46
3	Local Travel Information Form	47
4	Example: Programme – Assessment Agenda (Sample)	48
5	Memo Notepads - Example 1 (Meeting Room)	49
6	Memo Notepads - Example 2 (Workplace)	50
7	Meeting Minutes - Example	51
8	Kaizen / Improvement Report – Example	52
9	Withdrawal Form (Sample)	53
10	Assessment Agency Contact Details	54



1. Non-Disclosure Agreement

(Page 1 of 2)



THIS AGREEMENT is made on [Date] BETWEEN:

- (1) **THE SOCIETY OF MOTOR MANUFACTURERS AND TRADERS LIMITED** (Registered in England No 74359) Great Peter Street, London, SW1P2BN (hereinafter referred to as the **“Company”**); and
- (2) [COMPANY NAME and address] (principal place of business)
(hereinafter referred to as the **“ASSEESSEE”**).

BACKGROUND

This Agreement is made with respect to the confidentiality of the information provided by either party to the other party in connection with the assessment affairs (hereinafter referred to as the “Assessment”) for the TPM Award conducted by the Company for the Assessee.

Article 1 Definition

- 1. The term “Confidential Information” herein used means any technological or business information disclosed by either part to the other party, whether orally, in writing, in electronic or optical form or in other type of media, in connection with the Assessment, except the information that:
 - (1) was already publicly known when disclosed;
 - (2) was already obtained and possessed by the receiving party in a lawful manner when disclosed;
 - (3) becomes publicly known after being disclosed without fault of the receiving party;
 - (4) is obtained by the receiving party in a lawful manner after disclosure from a duly authorized third party without confidential obligation;
 - (5) is required by law to be disclosed; or
 - (6) is required by a duly authorized third party, including without limitation a competent authority, to be disclosed.
- 2. The Confidential Information either party intends to disclose to the other party must be marked as confidential. The Confidential Information which may be disclosed orally must be specified in writing and marked as confidential within 30 days from such disclosure.
- 3. No information that may be disclosed in a manner not governed by the preceding clause shall be considered as Confidential Information.

Article 2 Confidentiality

- 1. Neither party shall use the Confidential Information for any purpose other than the Assessment or disclose or divulge it to a third party unless the disclosing party first gives its advance written consent.
- 2. If reasonably needed, either party may disclose the Confidential Information only to its officers or employees who need to know it or a third party to whom the Company subcontracts the Assessment. In this case, the same obligation as imposed on the Company hereunder shall be imposed on the officers and employees or subcontracting third party to whom the Confidential Information has been disclosed.

Article 3 Return

All documents submitted to the Assessment Agency will be destroyed except one TPM Activity Report in CD Format for JIPM’s archives. If you would like your TPM Activity Report returned, you must contact the Assessment Agency immediately after the assessment. The Report will be returned by receiver-pay international courier.

Article 4 Term of Contract

- 1. This Agreement shall be valid from the date of this Agreement for five (5) years and may be renewed in accordance with the discussion of both parties.
- 2. Notwithstanding the preceding clause, this Agreement may be terminated if either party proposes the termination of this Agreement to the other party in writing and the other party accepts the same in writing.
- 3. Provisions of clause 2 of Article 2 and Article 5 shall survive the termination of this Agreement by expiry, cancellation or any other reason as long as a relevant event exists.



1. Non-Disclosure Agreement (Page 2 of 2)



Article 5 Compensation for Damages

Either party may make a claim against the other party to compensate for damage incurred by it arising out of the other party's violation of this Agreement without reasonable cause or may seek an injunction to suspend such violation.

Article 6 Settlement of Doubt

Anything now specified in this Agreement or any doubt arising out of this Agreement shall be settled by both parties with a good-faith negotiation. This Agreement shall be governed by and construed in accordance with the provisions of English Law and any dispute which cannot be settled with negotiation shall be subject to the exclusive jurisdiction of the English courts to which the parties to the Agreement hereby submit.

IN WITNESS WHEREOF, the parties hereto have caused this Agreement to be executed in duplicate as a deed and each party shall retain one original.

Signed as a deed and delivered by

Director (Print Name)

For and on behalf of **The Society of Motor Manufacturers and Traders Limited**

Signed as a deed and delivered by

Director (Print Name)

For and on behalf of



2. Assessment Schedule Form



* official use only Reference No.		Country	
Company Name			
Plant Name			
Assessment Date			

Assessors
Mr.
Mr.
Mr.

Contact person	Name	
	Office Tel	
	Office Fax	
	Mobile No.	

Interpreter	Name		
	Mobile No.		
	Pick up at (xxxxxxxxxxxxxxxxxx)	Name	
		Mobile No.	

Date		Schedule	Time		Details	Accommodation
14 th June 2011	Mon	Pick up			Airport	Hotel Name: Address:
15 th June 2011	Tue	Pick up	XX:XX		Meet at (xxxxxxxxxxxxxxxxxx).	Tel: Fax: In: / Out:
		Transportation	XX:XX	XX:XX	Move to the Plant.	
		Assessment	XX:XX	XX:XX	(Plant Name)	
		Transportation	XX:XX	XX:XX	Move to the Hotel	
16 th June 2011	Wed					

3. Local Travel Information Form

Position and Distance

Travel time: ___min.
Transportation: by

_____ Airport ← Plant

Travel time: _____ min.
Transportation: by Train and car

_____ Hotel → Plant

Travel time: _____ min.
Transportation: by

SAMPLE

Assessment Agenda (Sample)

The Assessment Agenda must be attached to the other documentation and submitted to the Assessment Agency in advance of the Assessment according to the deadline.

Time	Description	Responsible Person	Location
09:00 - 09:40	Room Presentation – Contents – – –	Names	Assessment Venue
09:40 - 10:30	Question and Answer	Names	
10:30 - 10:40	Break		Assessors' Room
10:40 - 11:50	A part of onsite presentation – Content – – –	Names	On-site
12:00 - 13:00	Lunch Break		Venue name
13:10 - 15:40	Onsite Presentation – Content – – –	Names	On-site
15:50 - 16:40	Break and Assessors' Meeting		Assessors' Room
16:40 - 17:20	Closing Session	Names	Assessment Venue

NB On-site presentations are intended to provide a practical illustration of activities. Managing available time is very important to ensure:

- The delivery of the presentation / demonstration
- An allowance for Questions & Answers with the Assessor
- Travel time to the next point of presentation



5. Memo Notepads - Example 1



Company Name and Logo

Memo Notepads – Office Meeting Room Presentation

[Date]

Theme	<i>[Theme Title]</i>	Presenter	<i>[Name]</i>
<i>[Time]</i>			

[Memo]



6. Memo Notepads – Example 2



Company Name and Logo

Presentation No. _____

Memo Notepads – Workplace Presentation

[Date]

Theme	<i>[Theme Title and Associated TPM Pillar]</i>	
<i>[Time]</i>	Presenter	<i>[Name and Section]</i>
	<i>[Presentation Location]</i>	
<i>Results, KPI</i>		

[Memo]

SAMPLE



7. Example: Meeting Minutes



Example (Cover Page)

<p>First Stage/Second Stage Assessment Meeting Minutes</p> <p>(Name of Your Company and Plant)</p> <p>(Name of Award Category)</p> <p>(Date of Assessment)</p> <p>Attendees: (Names of Attendee)</p>
--

Example Contents (pages after the cover)

Assessment Category		Name of Assessor	Question	Response	Name of Respondent
Presentation	Autonomous Maintenance				
	Individual Improvement				
On-Site Presentation	(cases)				
	(cases)				
	(cases)				
Comment	(name of assessor)				
	(name of assessor)				



8. Example: Kaizen / Improvement Report



(Suggested format)

Company Name:	
Plant:	
TPM 1st Stage Assessment Date:	
TPM 2nd Stage Assessment Date:	

KAIZEN IMPROVEMENT PLAN					
REF	KAIZEN ITEM	ACTIVITY PLAN	RESP	COMP DATE	STATUS
1	Reach Step 4 in all 'A' Class machines	New Plan agreed with all team members and machine-by-machine master schedule prepared	KP	Oct 2010	OK
2					
3					
	Continue as required.....				

Report prepared by:

Name:

Signed:

Date:



9. Withdrawal Form (Sample)



[Date]

2012 Award for TPM Excellence Withdrawal Form

Award for TPM Excellence Assessment Committee

Name of company/plant/factory

Address

Name and office of the representative

We wish to withdraw from assessment for Award for TPM Excellence for the reason stated below:

<Reason>

We wish to re-apply for the TPM Excellence Award in _____ (year)



10. Assessment Agency Contact Details



Assessment Agency Contact Details

Send all application documents and inquiries to:

SMMT TPM Assessment

2410 Regents Court
The Crescent
Birmingham Business Park
Birmingham B37 7YE
United Kingdom

TEL: +44 (0) 121 717 6619

FAX: +44 (0) 121 717 6699

TPM Contact: Tomomi Austin-Bailey (Mrs)

E-mail: TPMAssessment@smt.co.uk

Telephone: +44 (0)121 717 6619